



The All-in-One Digital Workplace Platform



That Evolves with You.

About FM:Systems

To be successful in today's dynamic world of work, you need the foresight to plan for the unexpected and always be ready to pivot. For over 35 years, we have been helping the world's largest organizations successfully stay ahead of what's next by empowering them with the data-backed clarity necessary to make informed decisions and easily adapt to ever-shifting demands.

Our all-in-one digital workplace platform provides the most complete range of truly scalable and intuitive employee experience, workplace management, visitor management, workplace analytics and smart sensor solutions. This means any one of our 1,500+ customers around the globe can enjoy the strength of a single best-in-class solution - or unlock the power of our fully integrated platform - to address their most pressing challenges today, tomorrow and 100 years from now.

TRUSTED BY



The challenges with achieving future-ready workplaces

Organizations are increasingly tasked with solving multiple, often competing problems simultaneously, such as:

- ✓ Creating workplaces that are safe and healthy for their people (i.e., employees, contract workers, and visitors), while also ensuring they are inviting enough to attract them to the space.
- ✓ Adopting entirely new work models and technologies, while maintaining a strong and consistent company culture.
- ✓ Effectively managing a dispersed workforce of remote workers and those who come into the office.
- ✓ Determining how to best refocus and rationalize their real estate portfolio to offer the right size, configurations, locations (e.g., cities, suburban vs. urban, etc.), and types of interactions or activities they're trying to encourage in each space; while also designing them to suit the way their employees actually work.
- ✓ Creating and executing plans without clarity into what will unfold tomorrow.

These added responsibilities, while important, are creating a lot of confusion and either distracting business leaders from making decisions with confidence or creating a sense of panic where they move too fast, resulting in costly mistakes.

FM:Systems Digital Workplace Solutions represent an opportunity for facilities, corporate real estate, security and IT professionals to more accurately identify ways to maximize the use of their facilities, manage real estate costs in a smart way, and ensure employees and visitors have healthy, safe and inspiring workplace experiences to connect and collaborate.





A note about our work with HR leaders...

Labor shortages were already a problem before the pandemic. Now, with the profound changes the Covid-19 crisis has had on the way employees work and interact, HR leaders are finding it even more difficult to hire qualified talent and retain employees. During the months of April, May, and June 2021 alone, a total of 11.5 million workers quit their jobs, according to the U.S. Department of Labor.

Why this massive voluntary exodus from the workforce? The reasons are varied, but there is a consistent theme: people are reassessing how they spend their time, when and where they want to work, and how their employers have treated them. Today's workers want greater flexibility; so much so, they're willing to take a pay cut or leave for a job that does. And with more workers reporting symptoms of anxiety, depression and other negative impacts on their mental health since the onset of the pandemic, many are also leaving for companies that prioritize overall well-being.

While "The Great Resignation" has created a major disruption for many organizations, smart employers know this is a tremendous opportunity to attract a great pool of talent looking for a flexible, people-focused culture. To do this right requires a strategic and informed approach to both workplace planning and re-envisioning the talent experience.

FM:Systems supports HR leaders by strengthening their invaluable expertise with data-backed insights on how, when and where their employees work best to create workplace experiences that set themselves up to compete for the best talent.

"If you don't have your HR group involved when you're thinking about hybrid, you're going to lose competitive advantage. And, if you think you don't need hybrid, the companies around you that are offering it and giving their people a better experience and more flexibility, they're going to come after your people. Your people are going to actually look at that as a better place to work."

- Eddy Wagoner, CIO of Digital, JLL

Tackle one or multiple challenges, with the right mix of digital workplace solutions

We've focused on meticulously expanding our offerings both internally and through strategic acquisitions to truly provide the most robust, integrated platform of innovative, feature-rich, intelligent digital workplace solutions. Our user-focused approach to developing and acquiring these solutions enables our customers to choose the right combination of solutions that will best meet their business, HR, real estate, and asset challenges - with the added flexibility to adapt in response to an ever-changing workplace.



Workplace Management

Solutions provide a foundation for the digital workplace. It offers extensive options for strategic planning, comprehensive space and move management and robust capabilities for facility maintenance.



Employee Experience

Intuitive scheduling solutions help organizations support the work-from-anywhere model and enable inspiring workplace experiences. From booking a conference room to checking desk availability to scheduling video calls for in-person and remote teams, FMS:Employee is uniquely suited for ensuring a flexible, hybrid experience.



Visitor Management

Solutions enable a superior visitor experience that reduces your compliance and security risk while improving the organization's brand. With intuitive check-in kiosks and a variety of options including parcel management, FMS:Visitor allows organizations to create a safe and seamless experience for all occupants - from invitation to departure.



Workplace Sensors

A key component for delivering an adaptable, future-fit workplace. These subtle Internet of Things-enabled (IoT) sensors capture data about workplace occupancy, utilization and environmental conditions like air quality, light, noise, and temperature, to help organizations optimize space, enhance employee experience, increase energy efficiency and sustainability, and reduce expenses.



Workplace Analytics

A fully integrated system that allows users to capture and analyze key employee and workplace data in real time, enabling organizations to make data-driven decisions that optimize the workplace and elevate the employee experience.

"FM:Systems was the only provider that could support our immediate needs, with the added flexibility to grow and respond to new workplace needs going forward."

- Brandon Briggs, Senior VP, JLL Technologies for JLL

Why partner with FM:Systems?

When you partner with us, you can expect:

01

Customer value-first.

Everything we do is in support of our customers' short and long-term success. We look at our roadmap, the increased value we want to bring to our customers, and make strategic choices from there.

02

Show over tell.

From the very first interaction, it is obvious to our customers our only goal is to help them, plus some. We are driven by excellence, which is shown through our work and customer success stories.

03

Honest, reliable partners for the long-haul.

Working with us is not the typical one-and-done vendor transaction. We don't tell our customers what they want to hear just for the sake of closing a deal. We provide the same honest, expert guidance that we would expect ourselves. And, when you have questions or concerns, you are never left in the dark. You can trust us to get answers fast, and know we're always in your corner to help.

04

Future-forward problem solvers.

Problem solving is at the heart of how we work. We take the time to really listen and understand the problems our customers are trying to solve - and help them identify a clear path forward now and long into the future.



“I have never seen a company so dedicated to creating lines of communication between their clients so we can work through these challenges together.”

- Manager of Safety & Security,
Global Food Service Leader

Southwest 

“All of the challenges we had would have been exponentially greater if we didn’t have FM:Systems floorplans in place.”

- Hugo Hernandez, Senior Manager,
Product Solutions & Analytics,
Southwest Airlines

UNT
UNIVERSITY OF NORTH TEXAS

“I’ve had a wonderful working relationship with FM:Systems for at least 12 years and I continue to have that relationship. It’s a great team to work with.”

- Cheryl Benningfield, Space Planning
Manager, University of North Texas

HIGHMARK
HEALTH 

“FM:Systems was an important component to Highmark Health’s resiliency and adaptability during the COVID-19 pandemic. It enabled us to know where people were and allowed us to bring our people back safely.”

- Mark Tishko, Corporate Real Estate Services
Project Manager, Highmark Health

Let’s build highly efficient, inspiring,
and future-ready workplaces together.

Get started today!



Contact FM:Systems

www.fmsystems.com

E-mail: info@fmsystems.com

U.S. Toll Free: (800) 648-8030

International: (919) 790-5320

 fm:systems