

# Patient Engagement Suite



## Advancing Patient-Centered Engagement

### Automate Text, Email and Phone Call Reminders

Practice Management appointment reminder service and best practices lower no-show rates and increase productivity. Here are eight reasons why Opus PM does it better than the rest.



#### Decrease Payment Delays

PM's appointment reminder service notes patient responses directly into your system.

#### Multi-Location Management

Have more than one location? PM allows you to see reports, upload, and manage from one login.

#### Configurable Reminders

Automated messages based on location, doctor, appointment type, or whether they have more than one appointment. We've seen it all.

#### Customer Service

We pick up the phone. We think it's fundamental, but not everyone does. Our platform is better, but this might be the real reason customers stay.

#### No-Show Engagement

PM's appointment reminder service notes patient responses directly into your system.

#### Patient Recalls

Sometimes patients forget to schedule their next appointment. PM automatically reaches them to get them on the books.

#### Two-Way Patient Chat

PM includes Messenger with all products so that patients can reply to any reminder and start a 2-way chat over SMS

#### Broadcast Messaging

Last minute changes? Weather delays? Emergencies? PM makes it easy to quickly notify your patients and staff – by provider, appointment time or location.

Call Us Today at (866) TRY-OPUS

[www.opusehr.com](http://www.opusehr.com)