

ONGOING SUSTAINABILITY FOR ONGOING ADVANTAGE.

PCG support services secures long-term success, value and benefit from digital and business transformation on your Infor, Baan, NetSuite and Microsoft platform.

THE SUPPORT CHALLENGE.

Digital and business transformation is never a "oneand-done" exercise. Expert, skilled, comprehensive and responsive platform, application, information, process and integration support ensures continued and improving value from your technology investments.

Likewise, to maximize realized business value from a digital and business transformation effort requires pervasive user adoption, quick problem or issue resolution and ever-increasing levels of individual and technology performance.

PCG = VALUE ADDED SUPPORT.

PCG makes sure your technology platform investments pay off for years to come. PCG assures users the very best experience in understanding, integration and results from new functionality and information. PCG ensures your business maximizes the value and performance you expect from digital and business transformation.

PCG brings support with an end-to-end value added approach:

- · Customers and users are fully empowered
- · Technology optimally performs
- · Information and processes are protected
- · Problems are quickly and expertly resolved
- · Change management is accurate and quick
- · Business and technology alignment is assured



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SUPPORT SUSTAINABILITY.

PCG delivers proactive and preventative support right from the start. You accelerate implementations, optimize IT operations, speed up business process innovation and keep organizations and people productive. We call this:





SUSTAINABILITYSUPPORT Services is a full, robust and proven suite of services to ensure your platform decision continues to meets your requirements with no surprises:

- · Fast, consistent innovation adoption
- · Seamless end-to-end business support
- · Best business results from digital frameworks
- · Extended value from technology investments

Trust PCG to bring operational excellence, focus and a single-point of accountability to business and technology performance.

SUSTAINABILITYSUPPORT is the industries only support blueprint, services offering and proven outcome that delivers continued business sustainability and digital transformation platform value.