



## What Do We Really Like About CloudSuite Industrial (SyteLine)?

I recently asked Mark Feldhamer - President of LogicData - what he really likes about CloudSuite Industrial (CSI) and here are some of the things he brought up. I thought I would share these with you.

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With CSI there is a lot to like. First there is the fact that you can run CSI as a windows application or in a web page as a web client. They look the same and they function similarly even though there are some subtle differences between the two. Some people want to be running in a web browser and some want to run in a Windows Client. So, we give them that choice - you can do whichever you like. With most other ERP companies, it's one or the other. It is unusual to see it this way. Most of the SaaS providers have only the web browser option. So, that is a nice advantage to CSI.

The next thing has to do with cloud deployment. A lot of what's happened over the years with CSI are the continual upgrades towards the goal of making it more user-friendly and more Cloud-friendly. You can truly run this as a completely cloud based application and allow Infor to manage the servers, security, and user access. Or you have the option to have it on-premises, giving you complete control over the back end of the system. The choice is yours.

This brings us to the area of personalization of your ERP. There has been a great deal done to the technology of CSI to make it easier to personalize. We hesitate to use the word modify, because historically when you modify software you've locked yourself into that version of the software. With the new toolset, used properly, you can be on SyteLine 9 and upgrade to SyteLine 10 and your modifications can just move along with little effort.

Another thing is a pretty big change in how Infor is going to handle upgrades in the future. Within CSI (SyteLine) version 10, Infor is doing what they call **single version**. This means there are not going to be new versions of SyteLine in the near future – what is going to happen instead are monthly builds. You have experienced this type of technology on your Windows operation system. Your Windows 10 gets these builds periodically pushed down to it and it will say “updates are being installed” and it will update. It still works and it is all there, you just have a newer version with enhancements and fixes.

That's similar to what Infor is doing with CSI (SyteLine) Version 10. You can install these monthly builds and if you have done your personalizations correctly they'll just move along with the builds with minor effort on your part. This can be done with both the SaaS and the On-prem versions, the only difference

being that with On-Premises you selectively download and install the builds when you want to. On SaaS the builds are pushed to the users automatically - they will be done for you.

Another feature we have introduced in recent releases is what we call DataViews. These are friendly end-user reporting tools. These tools allow any user to take the data in the system, create columnar reports with sub-totals, breaks, filters, and custom columns. Those reports can then be saved and can then be run when needed. You can also have IT put them in background queues so that they are run automatically.

Those reports, once set up, could print to a printer or email to a user. You could set up a report in the system (and this is true of any report in the system) and you could say, "I want to run this every Sunday night for the prior week and have it emailed to me." If you travel a lot as an executive of the firm, and you're on an airplane Sunday night or Monday, you still have that management report that you need to run the business. With this system, you don't have to call the office and have someone run the report for you, scan it and email it to you. You will have access to it automatically no matter where you are – just so long as you have an internet connection.

And of course, there is the fact that these technology and usability features are built on top of a deeply functional and robust ERP system. This is the best thing about CSI – its versatility. CSI can benefit a broad array of manufacturing styles, from engineer-to-order to build-to-stock, from job shops to large project control, from single locations to multi-site multi-national operations. It is nice having an ERP system that you won't outgrow.

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So, there you have it – just some of the things we really like about CloudSuite Industrial. Contact us today for a demonstration of CSI



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