

February 2020

DATA QUADRANT REPORT

Business Intelligence

1090

Reviews

14

Vendors Evaluated

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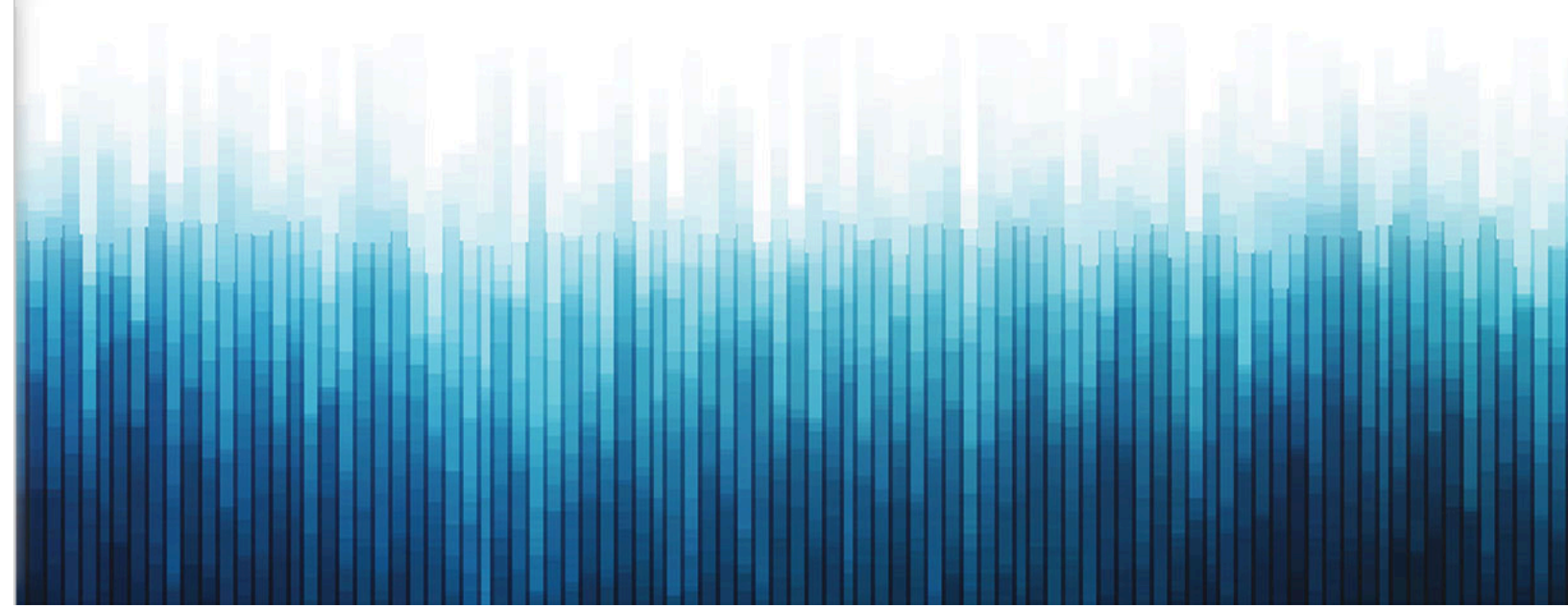
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How to Use the Report

Info-Tech’s Data Quadrant Reports provide a comprehensive evaluation of popular products in the Business Intelligence market. This buyer’s guide is designed to help prospective purchasers make better decisions by leveraging the experiences of real users.

The data in this report is collected from real end users, meticulously verified for veracity, exhaustively analyzed, and visualized in easy to understand charts and graphs. Each product is compared and contrasted with all other vendors in their category to create a holistic, unbiased view of the product landscape.

Use this report to determine which product is right for your organization. For highly detailed reports on individual products, see Info-Tech’s Product Scorecard.



Software Directory

BUSINESS INTELLIGENCE SOFTWARE

Selecting software can be overwhelming and one of the biggest challenges facing organizations is understanding the marketplace and identifying all of the available vendors and products. The Software Directory is a comprehensive list of all relevant software vendors in a particular category. Use this page to create the right vendor shortlist by exploring all of the options available to your organization.

Business Intelligence Software

1010DATA 1010data Analytical Platform

5000fish Inc Yurbi

Acorn Performance Analyzer

ActivePivot In-Memory Analytical Platform

Adaptive Insights Adaptive Suite

Alteryx

Amazon QuickSight

APOS

Arcadia Data

Arcplan Enterprise

Ascend BI

Asset Answers

Attunity Visibility (formerly Appfluent)

Balanced Insight

Birst BI Platform

Blspoke

Bissantz DeltaMaster

Bitam Artus

BMC TrueSight

board Board

CALUMO

CAMMS Power Data

Centrifuge Analytics

Chartio

Coldwater Technology B-Metrics

Collectivei

Column Technologies BI

comScore Digital Analytix Enterprise

Corvil

Cubeware C8 Platform

Datapine

Dell BI

Domo

Dundas BI

Dunnhumby PriceStrat

E-WorkBook

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Business Intelligence Software

 **ElegantJ BI**

 **Eloqua Insight**

 **Encore Prophix**

 **Enertia**

 **Entrinsik Informer**

 **ExtraHop Platform**

 **Factual Enterprise**

 **Fulcrum Analytics**

 **Geckoboard**

 **GoodData**

 **Halo BI**

 **Heap Analytics**

 **Host Analytics EPM suite**

 **IBM Cognos Platform**

 **IBM i2 Analyst's Notebook**

 **IBM Watson Analytics**

 **InetSoft Style Intelligence**

 **Infonea**

 **Information Builders WebFOCUS**

 **Inovalon INDICES**

 **IronRock Solutions**

 **Jack Henry Business Intelligence & Financial Performance**

 **JDA Business Intelligence**

 **Jedox**

 **Jinfont Software JReport**

 **KNIME Analytics Platform**

 **KnowledgeTree**

 **Kyubit Business Intelligence**

 **Lavastorm**

 **Logi Analytics**

 **Looker**

 **Lumina Analytica**

 **Magnitude BI Solutions**

 **MammothDB**

 **Master Merchant System Overture**

 **McKesson Performance Analytics**

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Business Intelligence Software

- Microsoft Power BI
- MicroStrategy
- MITS Distributor Analytics
- Movio Media
- NGS NGS-IQ
- On Demand Analytics SIFT
- Oniqua Analytics Solution (OAS)
- OpenText Analytics
- Optimizer+
- Oracle BI Solutions
- Panorama Necto
- PARIS BI Solutions
- Pentaho
- Periscope Data Analytics
- Planalytics Weatherize
- Polyvista Business Intelligence
- Profitbase Suite
- Prognoz Platform
- Push Intelligence Platform
- Pyramid Analytics BI Office
- Qlik Sense
- ReachForce
- RJMetrics
- Robust Designs CUBOT
- Saasabi
- sales-i
- Salient Collaborative Intelligence Suite (CIS)
- SAP BI
- SAS BI
- Silvon Stratum Analytics
- Sisense
- SpagoBI
- Steelwedge S&OP Insight
- SurveyGizmo
- Sweetspot
- Syncfusion Dashboard Platform

Software Directory

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Business Intelligence Software

 Tableau

 TARGIT Decision Suite

 TCM Business Intelligence Software

 Temenos Business Intelligence Solution

 The Diver Platform

 Theoris Vision Software

 ThoughtSpot

 TIBCO Business Intelligence

 Tidemark

 Toucan Toco

 Tour de Force BI

 UNIT4 Business Analytics

 Upsight Analytics

 Vanguard Studio

 vCube BI

 Visibility Business Intelligence Analyzers

 Wunderdata

 XL Cubed

 Xtraction Solutions

 Yellowfin

 ZAP Business Intelligence

 Zepl

 Zoomdata



SOFTWARE REVIEWS Data Quadrant



INFO~TECH
RESEARCH GROUP
SoftwareReviews

Assess vendor and product performance at a glance and use the Software Reviews Data Quadrant to identify which products and vendors are leading the pack and which are trailing.

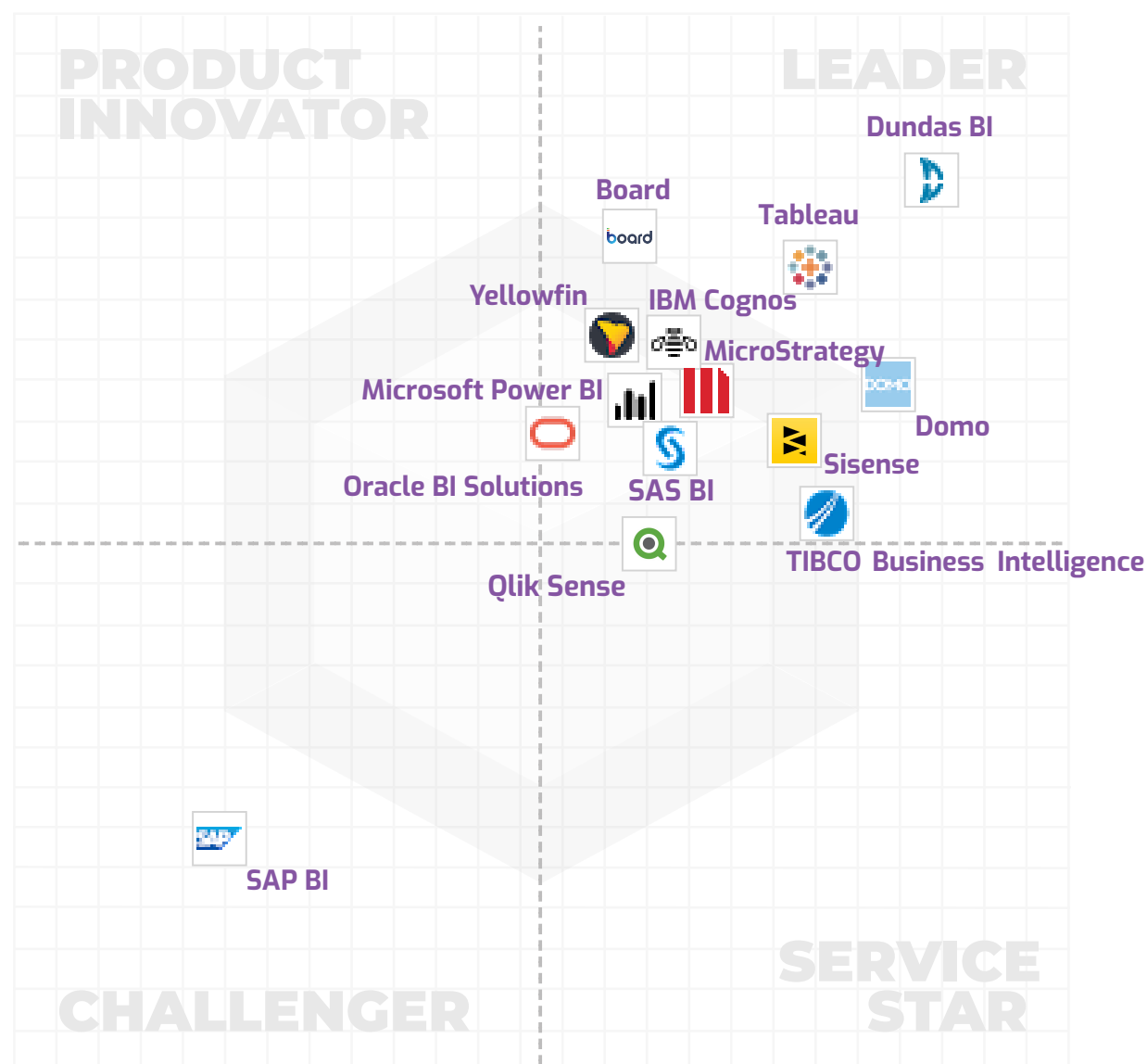


SoftwareReviews

BUSINESS INTELLIGENCE
Data Quadrant
FEBRUARY 2020

8.4

PRODUCT FEATURES AND SATISFACTION



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X

6.1

VENDOR EXPERIENCE AND CAPABILITIES

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BUSINESS INTELLIGENCE

The Software Reviews Data Quadrant evaluates and ranks products based on feedback from IT and business professionals. The placement of a software in the Data Quadrant indicates its relative ranking as well as its categorization.

The Complete Software Experience

When distilled down, the software experience is shaped by both the experience with the software and the relationship with the vendor. Evaluating enterprise software along these two dimensions provides a comprehensive understanding of the product and helps identify vendors that can deliver on both.

Product Features and Satisfaction

The satisfaction is captured in the overall satisfaction score, which is driven by the likelihood of users to recommend the software, combined with user satisfaction across top product features.

Vendor Experience and Capabilities








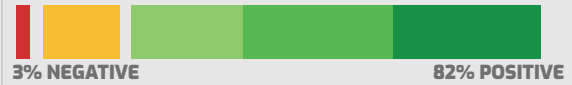














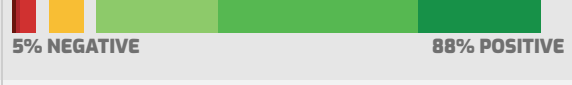













The vendor relationship is calculated in a weighted average of the satisfaction scores tied to vendor capabilities (e.g. software implementation, training, customer support, product roadmap) as well as emotional response ratings toward the vendor (e.g. trustworthy, respectful, fair).

Note: The axes ranges are dynamically adjusted based on minimum and maximum values in the dataset.

Category Overview

This page provides a high level summary of product performance within the Business Intelligence category. Products are ranked by a composite satisfaction score (Composite Score) that averages four different areas of evaluation: Net Emotional Footprint, Vendor Capabilities, Product Features, and Likeliness to Recommend. The Net Emotional Footprint Score measures user emotional response ratings of the vendor (e.g. trustworthy, respectful, fair).

Use this data to get a sense of the field, and to see how the products you're considering stack up.

RANK	VENDOR	COMPOSITE SCORE	NET EMOTIONAL FOOTPRINT	NET EMOTIONAL FOOTPRINT DISTRIBUTION	VENDOR CAPABILITIES	PRODUCT FEATURES	LIKELINESS TO RECOMMEND	NUMBER OF REVIEWS
	 Dundas BI	8.1/10	+84 	 3% NEGATIVE 87% POSITIVE	80%	76%	85%	64
	 Tableau	7.9/10	+78 	 3% NEGATIVE 82% POSITIVE	79%	77%	81%	148
	 Domo	7.9/10	+85 	 3% NEGATIVE 88% POSITIVE	76%	78%	75%	57
	 Sisense	7.7/10	+81 	 3% NEGATIVE 84% POSITIVE	75%	73%	78%	53
	 board Board	7.7/10	+73 	 6% NEGATIVE 79% POSITIVE	75%	78%	82%	58
6	 TIBCO Business Intelligence	7.6/10	+82 	 5% NEGATIVE 88% POSITIVE	76%	73%	75%	31
7	 IBM Cognos Platform	7.6/10	+71 	 5% NEGATIVE 77% POSITIVE	78%	76%	78%	52
8	 MicroStrategy	7.6/10	+76 	 4% NEGATIVE 80% POSITIVE	75%	74%	79%	29
9	 Yellowfin	7.5/10	+73 	 8% NEGATIVE 82% POSITIVE	74%	75%	79%	36
10	 SAS BI	7.5/10	+73 	 6% NEGATIVE 79% POSITIVE	76%	76%	76%	37
AVERAGE SCORES		7.6/10	+75 	 6% NEGATIVE 80% POSITIVE	76%	75%	77%	70

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Use this data to get a sense of the field, and to see how the products you're considering stack up.

RANK	VENDOR	COMPOSITE SCORE	NET EMOTIONAL FOOTPRINT	NET EMOTIONAL FOOTPRINT DISTRIBUTION	VENDOR CAPABILITIES	PRODUCT FEATURES	LIKELINESS TO RECOMMEND	NUMBER OF REVIEWS
11	Microsoft Power BI	7.5/10	+70	8% NEGATIVE 78% POSITIVE	78%	75%	78%	193
12	Qlik Sense	7.4/10	+72	4% NEGATIVE 78% POSITIVE	76%	72%	74%	71
13	Oracle BI Solutions	7.4/10	+68	9% NEGATIVE 76% POSITIVE	75%	75%	77%	72
14	SAP BI	6.5/10	+59	10% NEGATIVE 68% POSITIVE	68%	68%	67%	81
AVERAGE SCORES		7.6/10	+75	6% NEGATIVE 80% POSITIVE	76%	75%	77%	70
VENDORS WITH INSUFFICIENT DATA								
--	Looker	8.2/10	+90	3% NEGATIVE 92% POSITIVE	79%	80%	79%	19
--	Pentaho	7.8/10	+85	3% NEGATIVE 87% POSITIVE	79%	75%	76%	19
--	Information Builders WebFOCUS	7.4/10	+76	6% NEGATIVE 81% POSITIVE	72%	70%	78%	13
--	Logi Analytics	8.3/10	+93	2% NEGATIVE 95% POSITIVE	80%	81%	79%	10
--	Upsight Analytics	9.0/10	+100	-- NEGATIVE 100% POSITIVE	85%	88%	86%	9
--	IBM Watson Analytics	7.9/10	+83	3% NEGATIVE 86% POSITIVE	77%	80%	73%	9

Category Overview

This page provides a high level summary of product performance within the Business Intelligence category. Products are ranked by a composite satisfaction score (Composite Score) that averages four different areas of evaluation: Net Emotional Footprint, Vendor Capabilities, Product Features, and Likeliness to Recommend. The Net Emotional Footprint Score measures user emotional response ratings of the vendor (e.g. trustworthy, respectful, fair).

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AVERAGE SCORES		7.6/10	+75	 6% NEGATIVE 80% POSITIVE	76%	75%	77%	70
VENDORS WITH INSUFFICIENT DATA								
--	 McKesson Performance Analytics	7.3/10	+74	 1% NEGATIVE 74% POSITIVE	72%	68%	80%	9
--	 Adaptive Insights Adaptive Suite	7.9/10	+83	 1% NEGATIVE 84% POSITIVE	76%	75%	84%	7
--	 Birst BI Platform	7.6/10	+72	 4% NEGATIVE 76% POSITIVE	77%	73%	83%	7
--	 OpenText Analytics	8.5/10	+90	 1% NEGATIVE 92% POSITIVE	82%	88%	83%	6

Vendor Capability Summary

This page summarizes user satisfaction with a variety of vendor capabilities regarding their product offering(s). Look for strong and consistent performance across the board when assembling your shortlist, and follow-up on areas of concern during the evaluation and negotiation processes.

VENDOR	OVERALL CAPABILITY SATISFACTION	BUSINESS VALUE CREATED	BREADTH OF FEATURES	QUALITY OF FEATURES	PRODUCT STRATEGY AND RATE OF IMPROVEMENT	USABILITY AND INTUITIVENESS	VENDOR SUPPORT	EASE OF DATA INTEGRATION	EASE OF IT ADMINISTRATION	EASE OF CUSTOMIZATION	AVAILABILITY AND QUALITY OF TRAINING	EASE OF IMPLEMENTATION
Dundas BI	80%	82%	82%	79%	81%	76%	84%	79%	81%	80%	75%	79%
Tableau	79%	80%	80%	81%	79%	81%	75%	79%	76%	76%	78%	77%
IBM Cognos Platform	78%	79%	80%	81%	74%	75%	78%	77%	80%	78%	78%	79%
Microsoft Power BI	78%	79%	77%	80%	75%	77%	73%	77%	81%	75%	75%	78%
SAS BI	76%	80%	73%	77%	75%	76%	73%	78%	74%	70%	70%	86%
Domo	76%	78%	78%	76%	74%	75%	77%	79%	73%	77%	74%	77%
Qlik Sense	76%	76%	77%	80%	76%	77%	74%	78%	76%	76%	71%	71%
TIBCO Business Intelligence	76%	82%	79%	80%	74%	81%	74%	79%	73%	78%	77%	74%
Oracle BI Solutions	75%	76%	75%	76%	73%	77%	75%	76%	76%	74%	74%	75%
Sisense	75%	72%	74%	77%	77%	75%	73%	76%	74%	75%	73%	78%
CATEGORY AVERAGE	76%	77%	77%	78%	75%	76%	74%	76%	75%	74%	74%	76%

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Board	75%	76%	78%	77%	74%	75%	71%	75%	71%	79%	72%	75%
MicroStrategy	75%	78%	77%	78%	72%	74%	69%	77%	72%	70%	78%	68%
Yellowfin	74%	73%	73%	74%	76%	80%	70%	74%	77%	67%	73%	76%
SAP BI	68%	71%	69%	73%	67%	63%	66%	70%	71%	65%	65%	69%
CATEGORY AVERAGE	76%	77%	77%	78%	75%	76%	74%	76%	75%	74%	74%	76%

VENDORS WITH INSUFFICIENT DATA												
Upsight Analytics	85%	78%	86%	81%	86%	86%	89%	92%	84%	81%	75%	94%
Logi Analytics	80%	76%	82%	82%	76%	74%	76%	85%	69%	94%	75%	87%
OpenText Analytics	82%	84%	85%	82%	87%	80%	84%	81%	86%	76%	77%	79%
Looker	79%	79%	79%	77%	78%	80%	76%	78%	81%	83%	77%	81%
Adaptive Insights Adaptive Suite	76%	79%	81%	79%	71%	81%	84%	76%	76%	66%	66%	73%
Pentaho	79%	79%	77%	84%	78%	80%	78%	80%	73%	83%	80%	74%

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CATEGORY AVERAGE	76%	77%	77%	78%	75%	76%	74%	76%	75%	74%	74%	76%

VENDORS WITH INSUFFICIENT DATA												
IBM Watson Analytics	77%	66%	73%	79%	77%	75%	68%	77%	86%	88%	81%	79%
Birst BI Platform	77%	85%	74%	75%	68%	78%	79%	74%	70%	83%	69%	56%
Information Builders WebFOCUS	72%	77%	80%	73%	65%	71%	64%	73%	77%	73%	69%	74%
McKesson Performance Analytics	72%	69%	72%	69%	75%	75%	67%	72%	72%	72%	69%	75%

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Vendor Capabilities

This table lists and briefly describes all vendor capabilities that are evaluated in the Business Intelligence software category. For your convenience, you will also find longer descriptions of the capabilities under the capability subheadings in the subsequent pages.

Business Value Created	The underlying purpose of software is to create value for employees, customers, partners and ultimately shareholders. As a result, it is imperative that any software selection be aligned with the organization's needs and deliver enough business value to justify the cost. The data below highlights the satisfaction level associated with the business value derived from various product offerings. Use this information to identify the software that consistently creates business value for its customers.
Breadth of Features	Users prefer to work with feature rich software that enables them to perform diverse series of tasks as opposed to one they find restrictive. The data below highlights the satisfaction level associated with the breadth of features from various product offerings. Use this information to identify which software offers valuable comprehensive functionality that extends beyond the basic level.
Quality of Features	Feature quality is just as important as quantity. Software needs to do what you're purchasing it to do, easily, intuitively, reliably, and effectively. Use the data in this section to gauge whether or not a product follows through on the marketing hype by delivering high quality features.
Product Strategy and Rate of Improvement	Purchasing software can be a significant commitment, so it's important to know if your vendor is serious about the need for constant improvement and deliberate strategic direction. Vendors who don't stay on top of emerging needs and trends won't enable you to meet your business goals. Use the data in this section to separate innovators from imposters.
Usability and Intuitiveness	End user learning curves cost the organization money. Pay attention to your end users' technical ability to determine how important UX is in your purchase.

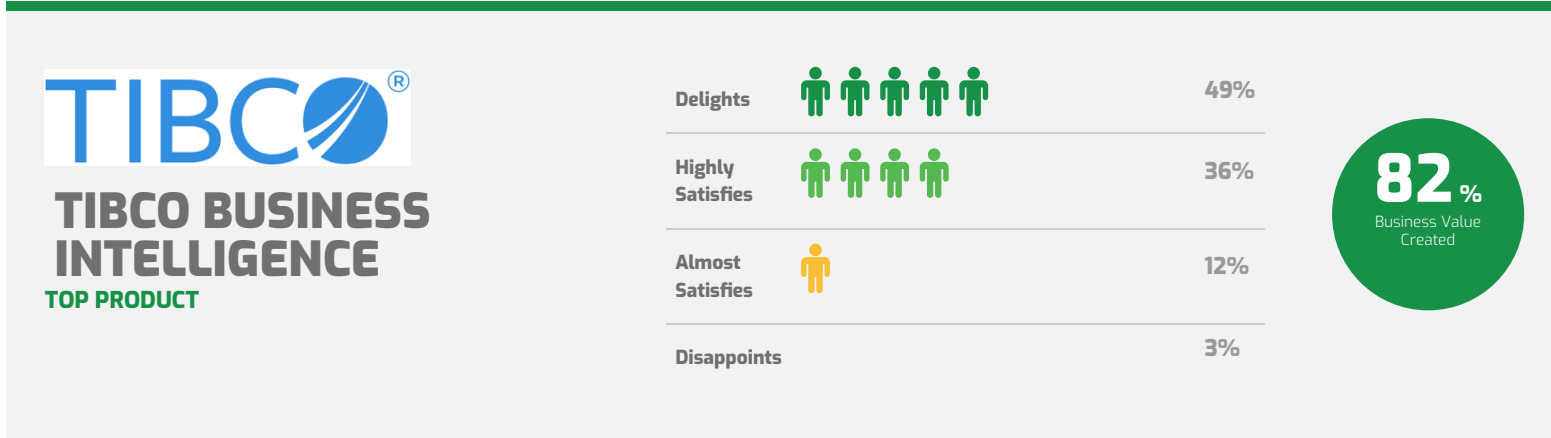
Vendor Support	The importance of vendor support will vary for each organization depending on internal capabilities, but there will always be issues that only the vendor can resolve. Use the data in this section to see which vendors tend to under-serve their product and which will offer quality support.
Ease of Data Integration	The ability to integrate with other systems is increasingly important; without this, manual data loading and extraction can be time-consuming and prone to error. Use this section to see which vendors will cause headaches and which will make data integration easy.
Ease of IT Administration	Administrative interfaces don't get the same attention as those built for end users, but they shouldn't be clunky or unintuitive. Use the data in this section to determine which vendors make administration easy, so that your IT personnel can resolve issues and perform configurations efficiently and effectively.
Ease of Customization	Out-of-the-box functionality often isn't enough, especially for niche or industry-specific software, and the reason you're buying rather than building is to save time and money in the first place. Don't get bogged down in a difficult customization; use the data in this section to make sure you can easily achieve the functionality you need for your particular situation.
Availability and Quality of Training	Effective and readily available training enables users to get the most out of the software you've chosen. Use this section to make sure your vendor's training programs and materials measure up.
Ease of Implementation	Choosing the right software is only the first step. Successfully implementing the new solution is necessary in order to realize its full value and promote end user adoption. Use the data in this section to determine which software is easy to implement, and which may jeopardize your goals by causing trouble in this stage.

Vendor Capability Satisfaction

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Business Value Created

The underlying purpose of software is to create value for employees, customers, partners and ultimately shareholders. As a result, it is imperative that any software selection be aligned with the organization's needs and deliver enough business value to justify the cost. The data below highlights the satisfaction level associated with the business value derived from various product offerings. Use this information to identify the software that consistently creates business value for its customers.



2	Dundas BI	10 icons (82%)	82%	64 REVIEWS
3	Tableau	10 icons (80%)	80%	148 REVIEWS
4	SAS BI	10 icons (80%)	80%	37 REVIEWS
5	IBM Cognos Platform	10 icons (79%)	79%	52 REVIEWS
6	Microsoft Power BI	10 icons (79%)	79%	193 REVIEWS
7	MicroStrategy	10 icons (78%)	78%	29 REVIEWS
8	Domo	10 icons (78%)	78%	57 REVIEWS
9	Qlik Sense	10 icons (76%)	76%	71 REVIEWS
10	board Board	10 icons (76%)	76%	58 REVIEWS
11	Oracle BI Solutions	10 icons (76%)	76%	72 REVIEWS
12	Yellowfin	10 icons (73%)	73%	36 REVIEWS
13	Sisense	10 icons (72%)	72%	53 REVIEWS
14	SAP BI	10 icons (71%)	71%	81 REVIEWS

CATEGORY AVERAGE 77%

--	Looker	10 icons (79%)	79%	19 REVIEWS
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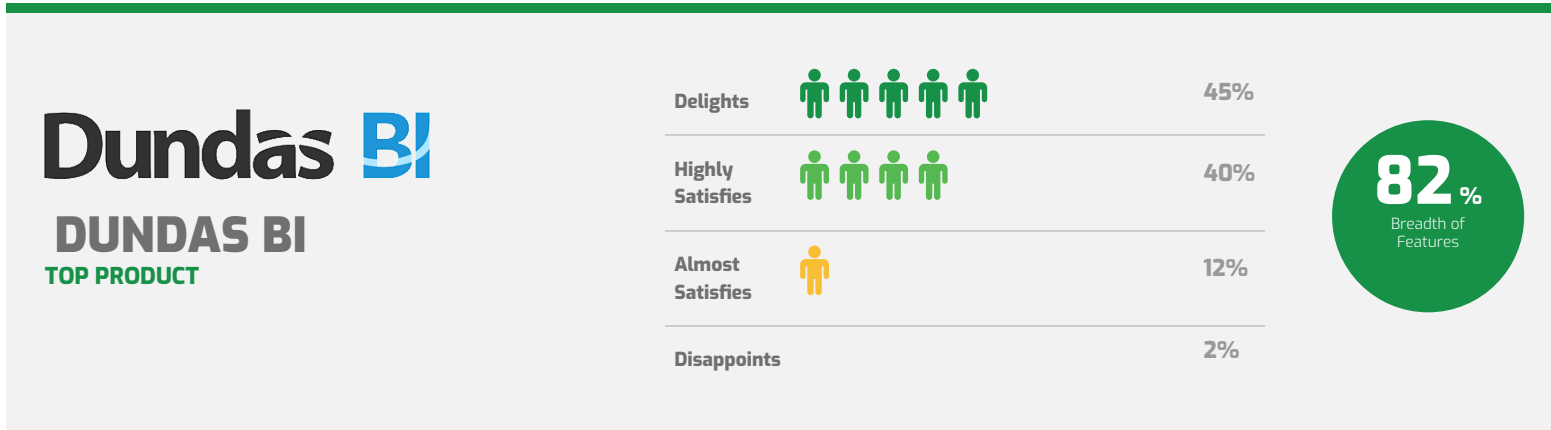
--	Pentaho	10 icons (79%)	79%	19 REVIEWS
--	Information Builders WebFOCUS	10 icons (77%)	77%	13 REVIEWS
--	Logi Analytics	10 icons (76%)	76%	10 REVIEWS
--	Upsight Analytics	10 icons (78%)	78%	9 REVIEWS
--	McKesson Performance Analytics	10 icons (69%)	69%	9 REVIEWS
--	IBM Watson Analytics	10 icons (66%)	66%	9 REVIEWS
--	Adaptive Insights Adaptive Suite	10 icons (79%)	79%	7 REVIEWS
--	Birst BI Platform	10 icons (85%)	85%	7 REVIEWS
--	OpenText Analytics	10 icons (84%)	84%	6 REVIEWS

Vendor Capability Satisfaction

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Breadth of Features

Users prefer to work with feature rich software that enables them to perform diverse series of tasks as opposed to one they find restrictive. The data below highlights the satisfaction level associated with the breadth of features from various product offerings. Use this information to identify which software offers valuable comprehensive functionality that extends beyond the basic level.



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4	TIBCO Business Intelligence		79%	31 REVIEWS
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10	Oracle BI Solutions		75%	72 REVIEWS
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CATEGORY AVERAGE 77%

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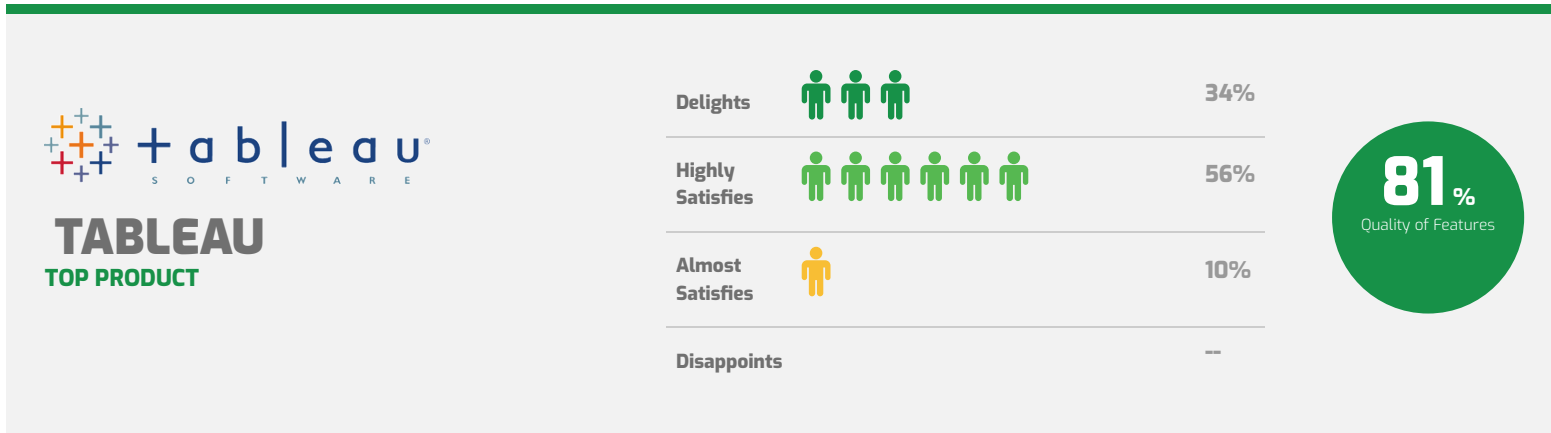
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--	Logi Analytics		82%	10 REVIEWS
--	Upsight Analytics		86%	9 REVIEWS
--	McKesson Performance Analytics		72%	9 REVIEWS
--	IBM Watson Analytics		73%	9 REVIEWS
--	Adaptive Insights Adaptive Suite		81%	7 REVIEWS
--	Birst BI Platform		74%	7 REVIEWS
--	OpenText Analytics		85%	6 REVIEWS

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Quality of Features

Feature quality is just as important as quantity. Software needs to do what you're purchasing it to do, easily, intuitively, reliably, and effectively. Use the data in this section to gauge whether or not a product follows through on the marketing hype by delivering high quality features.



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10	SAS BI	8 icons	77%	37 REVIEWS
11	Domo	8 icons	76%	57 REVIEWS
12	Oracle BI Solutions	8 icons	76%	72 REVIEWS
13	Yellowfin	8 icons	74%	36 REVIEWS
14	SAP BI	8 icons	73%	81 REVIEWS

CATEGORY AVERAGE 78%

--	Looker Looker	8 icons	77%	19 REVIEWS
--	Pentaho	8 icons	84%	19 REVIEWS


--	Information Builders WebFOCUS	8 icons	73%	13 REVIEWS
--	Logi Analytics	8 icons	82%	10 REVIEWS
--	Upsight Analytics	8 icons	81%	9 REVIEWS
--	McKesson Performance Analytics	8 icons	69%	9 REVIEWS
--	IBM Watson Analytics	8 icons	79%	9 REVIEWS
--	Adaptive Insights Adaptive Suite	8 icons	79%	7 REVIEWS
--	Birst BI Platform	8 icons	75%	7 REVIEWS
--	OpenText Analytics	8 icons	82%	6 REVIEWS

Vendor Capability Satisfaction




This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Product Strategy and Rate of Improvement

Purchasing software can be a significant commitment, so it's important to know if your vendor is serious about the need for constant improvement and deliberate strategic direction. Vendors who don't stay on top of emerging needs and trends won't enable you to meet your business goals. Use the data in this section to separate innovators from imposters.





























DUNDAS BI
TOP PRODUCT

Delights		40%
Highly Satisfies		43%
Almost Satisfies		17%
Disappoints	--	--



















81%

Product Strategy and Rate of Improvement

2	 Tableau		79%	148 REVIEWS
3	 Sisense		77%	53 REVIEWS
4	 Yellowfin		76%	36 REVIEWS
5	 Qlik Sense		76%	71 REVIEWS
6	 SAS BI		75%	37 REVIEWS
7	 Microsoft Power BI		75%	193 REVIEWS
8	 TIBCO Business Intelligence		74%	31 REVIEWS
9	 board Board		74%	58 REVIEWS
10	 Domo		74%	57 REVIEWS
11	 IBM Cognos Platform		74%	52 REVIEWS
12	 Oracle BI Solutions		73%	72 REVIEWS
13	 MicroStrategy		72%	29 REVIEWS
14	 SAP BI		67%	81 REVIEWS

CATEGORY AVERAGE 75%

--	 Looker		78%	19 REVIEWS
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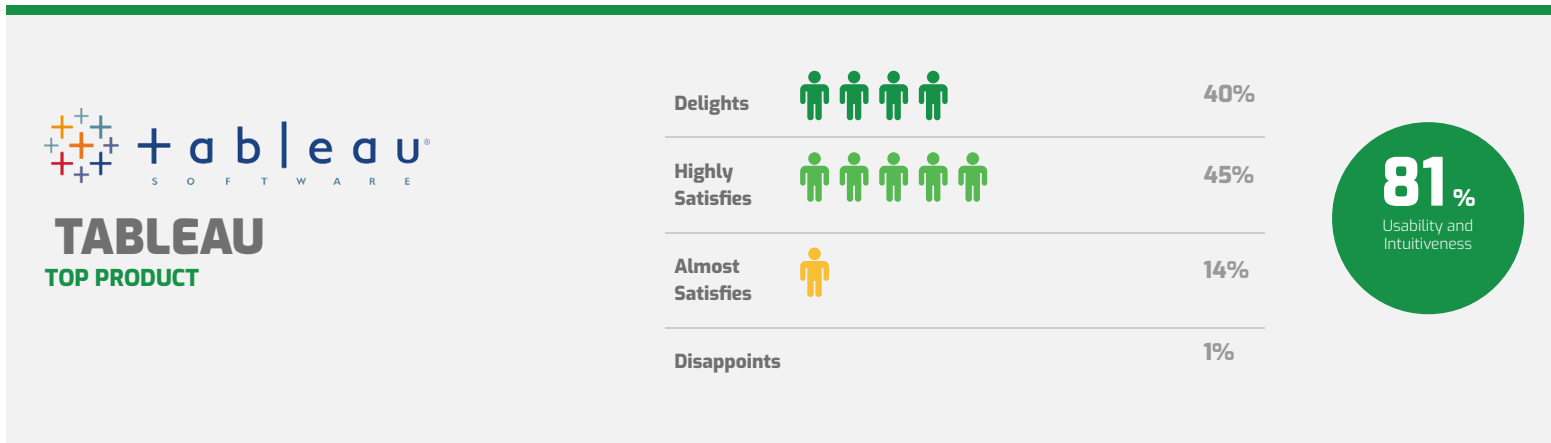
--	 Pentaho		78%	19 REVIEWS
--	 Information Builders WebFOCUS		65%	13 REVIEWS
--	 Logi Analytics		76%	10 REVIEWS
--	 Upsight Analytics		86%	9 REVIEWS
--	 McKesson Performance Analytics		75%	9 REVIEWS
--	 IBM Watson Analytics		77%	9 REVIEWS
--	 Adaptive Insights Adaptive Suite		71%	7 REVIEWS
--	 Birst BI Platform		68%	7 REVIEWS
--	 OpenText Analytics		87%	6 REVIEWS

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Usability and Intuitiveness

End user learning curves cost the organization money. Pay attention to your end users' technical ability to determine how important UX is in your purchase.



2	TIBCO Business Intelligence	8 icons	81%	31 REVIEWS
3	Yellowfin	8 icons	80%	36 REVIEWS
4	Oracle BI Solutions	7 icons	77%	72 REVIEWS
5	Microsoft Power BI	7 icons	77%	193 REVIEWS
6	Qlik Sense	7 icons	77%	71 REVIEWS
7	SAS BI	7 icons	76%	37 REVIEWS
8	Dundas BI	7 icons	76%	64 REVIEWS
9	Sisense	7 icons	75%	53 REVIEWS
10	IBM Cognos Platform	7 icons	75%	52 REVIEWS
11	Domo	7 icons	75%	57 REVIEWS
12	board Board	7 icons	75%	58 REVIEWS
13	MicroStrategy	6 icons	74%	29 REVIEWS
14	SAP BI	6 icons	63%	81 REVIEWS

CATEGORY AVERAGE 76%

--	looker Looker	8 icons	80%	19 REVIEWS
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--	Pentaho	8 icons	80%	19 REVIEWS
--	Information Builders WebFOCUS	7 icons	71%	13 REVIEWS
--	Logi Analytics	6 icons	74%	10 REVIEWS
--	Upsight Analytics	7 icons	86%	9 REVIEWS
--	McKesson Performance Analytics	7 icons	75%	9 REVIEWS
--	IBM Watson Analytics	7 icons	75%	9 REVIEWS
--	Adaptive Insights Adaptive Suite	7 icons	81%	7 REVIEWS
--	Birst BI Platform	7 icons	78%	7 REVIEWS
--	OpenText Analytics	7 icons	80%	6 REVIEWS

Vendor Capability Satisfaction




This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Vendor Support



























The importance of vendor support will vary for each organization depending on internal capabilities, but there will always be issues that only the vendor can resolve. Use the data in this section to see which vendors tend to under-serve their product and which will offer quality support.







DUNDAS BI
TOP PRODUCT

















Delights		54%
Highly Satisfies		33%
Almost Satisfies		11%
Disappoints		2%

84%
Vendor Support

2	 IBM Cognos Platform		78%	52 REVIEWS
3	 Domo		77%	57 REVIEWS
4	 Tableau		75%	148 REVIEWS
5	 Oracle BI Solutions		75%	72 REVIEWS
6	 TIBCO Business Intelligence		74%	31 REVIEWS
7	 Qlik Sense		74%	71 REVIEWS
8	 SAS BI		73%	37 REVIEWS
9	 Microsoft Power BI		73%	193 REVIEWS
10	 Sisense		73%	53 REVIEWS
11	 board Board		71%	58 REVIEWS
12	 Yellowfin		70%	36 REVIEWS
13	 MicroStrategy		69%	29 REVIEWS
14	 SAP BI		66%	81 REVIEWS

CATEGORY AVERAGE 74%

--	 Looker		76%	19 REVIEWS
--	 Pentaho		78%	19 REVIEWS


--	 Information Builders WebFOCUS		64%	13 REVIEWS
--	 Logi Analytics		76%	10 REVIEWS
--	 Upsight Analytics		89%	9 REVIEWS
--	 McKesson Performance Analytics		67%	9 REVIEWS
--	 IBM Watson Analytics		68%	9 REVIEWS
--	 Adaptive Insights Adaptive Suite		84%	7 REVIEWS
--	 Birst BI Platform		79%	7 REVIEWS
--	 OpenText Analytics		84%	6 REVIEWS

Vendor Capability Satisfaction




This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Data Integration
























The ability to integrate with other systems is increasingly important; without this, manual data loading and extraction can be time-consuming and prone to error. Use this section to see which vendors will cause headaches and which will make data integration easy.







TIBCO BUSINESS INTELLIGENCE
TOP PRODUCT

















Delights		38%
Highly Satisfies		47%
Almost Satisfies		12%
Disappoints		3%

79%
Ease of Data Integration

2	 Tableau		79%	148 REVIEWS
3	 Domo		79%	57 REVIEWS
4	 Dundas BI		79%	64 REVIEWS
5	 Qlik Sense		78%	71 REVIEWS
6	 SAS BI		78%	37 REVIEWS
7	 Microsoft Power BI		77%	193 REVIEWS
8	 IBM Cognos Platform		77%	52 REVIEWS
9	 MicroStrategy		77%	29 REVIEWS
10	 Oracle BI Solutions		76%	72 REVIEWS
11	 Sisense		76%	53 REVIEWS
12	 board Board		75%	58 REVIEWS
13	 Yellowfin		74%	36 REVIEWS
14	 SAP BI		70%	81 REVIEWS

CATEGORY AVERAGE 76%

--	 Looker		78%	19 REVIEWS
--	 Pentaho		80%	19 REVIEWS


--	 Information Builders WebFOCUS		73%	13 REVIEWS
--	 Logi Analytics		85%	10 REVIEWS
--	 Upsight Analytics		92%	9 REVIEWS
--	 McKesson Performance Analytics		72%	9 REVIEWS
--	 IBM Watson Analytics		77%	9 REVIEWS
--	 Adaptive Insights Adaptive Suite		76%	7 REVIEWS
--	 Birst BI Platform		74%	7 REVIEWS
--	 OpenText Analytics		81%	6 REVIEWS

Vendor Capability Satisfaction




This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of IT Administration



























Administrative interfaces don't get the same attention as those built for end users, but they shouldn't be clunky or unintuitive. Use the data in this section to determine which vendors make administration easy, so that your IT personnel can resolve issues and perform configurations efficiently and effectively.




DUNDAS BI
TOP PRODUCT



















Delights		47%
Highly Satisfies		37%
Almost Satisfies		13%
Disappoints		4%

81%
Ease of IT Administration

2	 Microsoft Power BI		81%	193 REVIEWS
3	 IBM Cognos Platform		80%	52 REVIEWS
4	 Yellowfin		77%	36 REVIEWS
5	 Oracle BI Solutions		76%	72 REVIEWS
6	 Qlik Sense		76%	71 REVIEWS
7	 Tableau		76%	148 REVIEWS
8	 Sisense		74%	53 REVIEWS
9	 SAS BI		74%	37 REVIEWS
10	 Domo		73%	57 REVIEWS
11	 TIBCO Business Intelligence		73%	31 REVIEWS
12	 MicroStrategy		72%	29 REVIEWS
13	 board Board		71%	58 REVIEWS
14	 SAP BI		71%	81 REVIEWS

CATEGORY AVERAGE 75%

--	 Looker		81%	19 REVIEWS
----	---	--	-----	---------------


--	 Pentaho		73%	19 REVIEWS
--	 Information Builders WebFOCUS		77%	13 REVIEWS
--	 Logi Analytics		69%	10 REVIEWS
--	 Upsight Analytics		84%	9 REVIEWS
--	 McKesson Performance Analytics		72%	9 REVIEWS
--	 IBM Watson Analytics		86%	9 REVIEWS
--	 Adaptive Insights Adaptive Suite		76%	7 REVIEWS
--	 Birst BI Platform		70%	7 REVIEWS
--	 OpenText Analytics		86%	6 REVIEWS

Vendor Capability Satisfaction




This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Customization


















Out-of-the-box functionality often isn't enough, especially for niche or industry-specific software, and the reason you're buying rather than building is to save time and money in the first place. Don't get bogged down in a difficult customization; use the data in this section to make sure you can easily achieve the functionality you need for your particular situation.



DUNDAS BI
TOP PRODUCT



















Delights		43%
Highly Satisfies		37%
Almost Satisfies		17%
Disappoints		2%

80
Ease of Customization

2	 board Board		79%	58 REVIEWS
3	 TIBCO Business Intelligence		78%	31 REVIEWS
4	 IBM Cognos Platform		78%	52 REVIEWS
5	 Domo		77%	57 REVIEWS
6	 Tableau		76%	148 REVIEWS
7	 Qlik Sense		76%	71 REVIEWS
8	 Sisense		75%	53 REVIEWS
9	 Microsoft Power BI		75%	193 REVIEWS
10	 Oracle BI Solutions		74%	72 REVIEWS
11	 SAS BI		70%	37 REVIEWS
12	 MicroStrategy		70%	29 REVIEWS
13	 Yellowfin		67%	36 REVIEWS
14	 SAP BI		65%	81 REVIEWS

CATEGORY AVERAGE 74%

--	 looker Looker		83%	19 REVIEWS
----	--	--	-----	---------------

--	 Pentaho		83%	19 REVIEWS
--	 Information Builders WebFOCUS		73%	13 REVIEWS
--	 Logi Analytics		94%	10 REVIEWS
--	 Upsight Analytics		81%	9 REVIEWS
--	 McKesson Performance Analytics		72%	9 REVIEWS
--	 IBM Watson Analytics		88%	9 REVIEWS
--	 Adaptive Insights Adaptive Suite		66%	7 REVIEWS
--	 Birst BI Platform		83%	7 REVIEWS
--	 OpenText Analytics		76%	6 REVIEWS

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Availability and Quality of Training

Effective and readily available training enables users to get the most out of the software you've chosen. Use this section to make sure your vendor's training programs and materials measure up.

IBM Analytics
Business Intelligence

IBM COGNOS PLATFORM
TOP PRODUCT

Delights		27%
Highly Satisfies		60%
Almost Satisfies		13%
Disappoints		--

78%
Availability and Quality of Training

2	MicroStrategy		78%	29 REVIEWS
3	Tableau		78%	148 REVIEWS
4	TIBCO Business Intelligence		77%	31 REVIEWS
5	Dundas BI		75%	64 REVIEWS
6	Microsoft Power BI		75%	193 REVIEWS
7	Domo		74%	57 REVIEWS
8	Oracle BI Solutions		74%	72 REVIEWS
9	Sisense		73%	53 REVIEWS
10	Yellowfin		73%	36 REVIEWS
11	board Board		72%	58 REVIEWS
12	Qlik Sense		71%	71 REVIEWS
13	SAS BI		70%	37 REVIEWS
14	SAP BI		65%	81 REVIEWS

CATEGORY AVERAGE 74%

--	Looker		77%	19 REVIEWS
----	--------	--	-----	---------------


--	Pentaho		80%	19 REVIEWS
--	Information Builders WebFOCUS		69%	13 REVIEWS
--	Logi Analytics		75%	10 REVIEWS
--	Upsight Analytics		75%	9 REVIEWS
--	McKesson Performance Analytics		69%	9 REVIEWS
--	IBM Watson Analytics		81%	9 REVIEWS
--	Adaptive Insights Adaptive Suite		66%	7 REVIEWS
--	Birst BI Platform		69%	7 REVIEWS
--	OpenText Analytics		77%	6 REVIEWS

Vendor Capability Satisfaction




This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Implementation



























Choosing the right software is only the first step. Successfully implementing the new solution is necessary in order to realize its full value and promote end user adoption. Use the data in this section to determine which software is easy to implement, and which may jeopardize your goals by causing trouble in this stage.







SAS BI
TOP PRODUCT

















Delights		49%
Highly Satisfies		46%
Almost Satisfies		6%
Disappoints	--	--

86%
Ease of Implementation

2	 IBM Cognos Platform		79%	52 REVIEWS
3	 Dundas BI		79%	64 REVIEWS
4	 Sisense		78%	53 REVIEWS
5	 Microsoft Power BI		78%	193 REVIEWS
6	 Domo		77%	57 REVIEWS
7	 Tableau		77%	148 REVIEWS
8	 Yellowfin		76%	36 REVIEWS
9	 board Board		75%	58 REVIEWS
10	 Oracle BI Solutions		75%	72 REVIEWS
11	 TIBCO Business Intelligence		74%	31 REVIEWS
12	 Qlik Sense		71%	71 REVIEWS
13	 SAP BI		69%	81 REVIEWS
14	 MicroStrategy		68%	29 REVIEWS

CATEGORY AVERAGE 76%

--	 Looker		81%	19 REVIEWS
--	 Pentaho		74%	19 REVIEWS

--	 Information Builders WebFOCUS		74%	13 REVIEWS
--	 Logi Analytics		87%	10 REVIEWS
--	 Upsight Analytics		94%	9 REVIEWS
--	 McKesson Performance Analytics		75%	9 REVIEWS
--	 IBM Watson Analytics		79%	9 REVIEWS
--	 Adaptive Insights Adaptive Suite		73%	7 REVIEWS
--	 Birst BI Platform		56%	7 REVIEWS
--	 OpenText Analytics		79%	6 REVIEWS

Product Feature Summary

MANDATORY FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

VENDOR	OVERALL FEATURE SATISFACTION	BI PLATFORM ADMINISTRATION	BI SECURITY	METADATA MANAGEMENT	PERSONALIZED EXECUTIVE DASHBOARDS	SELF SERVICE AND AD HOC CAPABILITIES
Board	78%	78%	79%	78%	82%	77%
Domo	78%	78%	82%	73%	80%	77%
Tableau	77%	77%	78%	76%	82%	77%
Dundas BI	76%	81%	82%	68%	84%	76%
IBM Cognos Platform	76%	79%	83%	78%	77%	75%
SAS BI	76%	77%	80%	75%	73%	77%
Microsoft Power BI	75%	76%	76%	74%	78%	74%
Yellowfin	75%	75%	79%	76%	74%	72%
Oracle BI Solutions	75%	76%	79%	75%	76%	74%
MicroStrategy	74%	78%	73%	73%	76%	70%
CATEGORY AVERAGE	75%	76%	77%	74%	78%	75%

Product Feature Summary

MANDATORY FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

VENDOR	OVERALL FEATURE SATISFACTION	BI PLATFORM ADMINISTRATION	BI SECURITY	METADATA MANAGEMENT	PERSONALIZED EXECUTIVE DASHBOARDS	SELF SERVICE AND AD HOC CAPABILITIES
TIBCO Business Intelligence	73%	72%	73%	76%	80%	78%
Sisense	73%	73%	76%	72%	77%	72%
Qlik Sense	72%	72%	70%	71%	77%	73%
SAP BI	68%	72%	75%	67%	63%	68%
CATEGORY AVERAGE	75%	76%	77%	74%	78%	75%

VENDORS WITH INSUFFICIENT DATA						
OpenText Analytics	88%	97%	79%	89%	97%	90%
Upsight Analytics	88%	87%	89%	95%	92%	81%
Logi Analytics	81%	72%	85%	78%	94%	84%
Looker	80%	82%	79%	77%	83%	80%
IBM Watson Analytics	80%	82%	81%	77%	75%	90%
Adaptive Insights Adaptive Suite	75%	74%	79%	75%	80%	74%

Product Feature Summary

MANDATORY FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

VENDOR	OVERALL FEATURE SATISFACTION	BI PLATFORM ADMINISTRATION	BI SECURITY	METADATA MANAGEMENT	PERSONALIZED EXECUTIVE DASHBOARDS	SELF SERVICE AND AD HOC CAPABILITIES
CATEGORY AVERAGE	75%	76%	77%	74%	78%	75%

VENDORS WITH INSUFFICIENT DATA	OVERALL FEATURE SATISFACTION	BI PLATFORM ADMINISTRATION	BI SECURITY	METADATA MANAGEMENT	PERSONALIZED EXECUTIVE DASHBOARDS	SELF SERVICE AND AD HOC CAPABILITIES
Pentaho	75%	67%	82%	67%	86%	91%
Birst BI Platform	73%	72%	74%	70%	69%	79%
Information Builders WebFOCUS	70%	72%	68%	76%	77%	71%
McKesson Performance Analytics	68%	78%	72%	61%	69%	69%

Product Feature Summary

STANDARD FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

VENDOR	OVERALL FEATURE SATISFACTION	COLLABORATION	DATA INTEGRATION AND ETL	INTELLIGENT ALERTS AND NOTIFICATIONS	MOBILE	OPERATIONAL REPORTING CAPABILITIES	PREDICTIVE AND WHAT IF ANALYSIS
Board	78%	77%	76%	71%	73%	79%	77%
Domo	78%	79%	78%	77%	77%	79%	77%
Tableau	77%	75%	78%	76%	72%	82%	77%
Dundas BI	76%	71%	71%	72%	69%	81%	66%
IBM Cognos Platform	76%	76%	78%	75%	72%	79%	76%
SAS BI	76%	79%	76%	78%	71%	81%	82%
Microsoft Power BI	75%	74%	78%	74%	75%	78%	74%
Yellowfin	75%	71%	75%	73%	75%	76%	75%
Oracle BI Solutions	75%	73%	72%	76%	71%	77%	75%
MicroStrategy	74%	70%	73%	71%	66%	78%	73%
CATEGORY AVERAGE	75%	74%	76%	74%	73%	79%	75%

Product Feature Summary

STANDARD FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

VENDOR	OVERALL FEATURE SATISFACTION	COLLABORATION	DATA INTEGRATION AND ETL	INTELLIGENT ALERTS AND NOTIFICATIONS	MOBILE	OPERATIONAL REPORTING CAPABILITIES	PREDICTIVE AND WHAT IF ANALYSIS
TIBCO Business Intelligence	73%	74%	79%	72%	67%	83%	83%
Sisense	73%	72%	74%	73%	68%	78%	73%
Qlik Sense	72%	79%	74%	75%	71%	77%	74%
SAP BI	68%	62%	71%	62%	58%	77%	61%
CATEGORY AVERAGE	75%	74%	76%	74%	73%	79%	75%

VENDORS WITH INSUFFICIENT DATA							
OpenText Analytics	88%	81%	81%	86%	66%	89%	97%
Upsight Analytics	88%	84%	92%	78%	83%	78%	94%
Logi Analytics	81%	69%	78%	85%	75%	87%	85%
Looker	80%	79%	81%	80%	73%	78%	69%
IBM Watson Analytics	80%	70%	83%	73%	75%	83%	80%
Adaptive Insights Adaptive Suite	75%	89%	76%	87%	72%	76%	80%

Product Feature Summary

STANDARD FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

VENDOR	OVERALL FEATURE SATISFACTION	COLLABORATION	DATA INTEGRATION AND ETL	INTELLIGENT ALERTS AND NOTIFICATIONS	MOBILE	OPERATIONAL REPORTING CAPABILITIES	PREDICTIVE AND WHAT IF ANALYSIS
CATEGORY AVERAGE	75%	74%	76%	74%	73%	79%	75%

VENDORS WITH INSUFFICIENT DATA	OVERALL FEATURE SATISFACTION	COLLABORATION	DATA INTEGRATION AND ETL	INTELLIGENT ALERTS AND NOTIFICATIONS	MOBILE	OPERATIONAL REPORTING CAPABILITIES	PREDICTIVE AND WHAT IF ANALYSIS
Pentaho	75%	80%	77%	78%	65%	77%	79%
Birst BI Platform	73%	62%	67%	75%	89%	82%	70%
Information Builders WebFOCUS	70%	73%	81%	70%	62%	66%	70%
McKesson Performance Analytics	68%	72%	72%	72%	61%	75%	63%

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Product Features

This table lists and describes all the features that are evaluated in the Business Intelligence software category. For your convenience, these descriptions are repeated under the feature subheadings in the subsequent pages.

Mandatory Features

BI Platform Administration

Centralized console to manage BI portal administration. Management metrics and reports to provide insight into usage, resource utilization, security, and other activities.

BI Security

Includes data access control and classification, entitlement standards, data transmission, and data storage restrictions.

Metadata Management

A metadata layer makes reporting easy and eliminates the need for coding and SQL, allowing users and report writers to see and access information in simple business language.

Standard Features

Collaboration

Includes ability to view, share and direct work between co-workers in real or near real-time.

Data Integration and ETL

Integration of data from multiple sources, merging systems and applications for a unified view of a company's data assets. Includes data warehousing and Extract-Transform-Load.

Intelligent Alerts and Notifications

Ability to create, manage, send and receive notifications, enhancing efficiency and productivity.

Personalized Executive Dashboards

Displays actionable key performance indicators (KPIs) for corporate officers.

Self Service and Ad Hoc Capabilities

Selected user groups are able to interact with BI data, slice and dice, and find answers on their own.

Mobile

Ability to support multiple devices, OSes and platforms using mobile optimized, HTML-based web access and/or native applications.

Operational Reporting Capabilities

Real-time detailed reporting to support operational business processes.

Predictive and What If Analysis

The ability to accurately identify future outcomes using data, statistical algorithms, and machine learning.

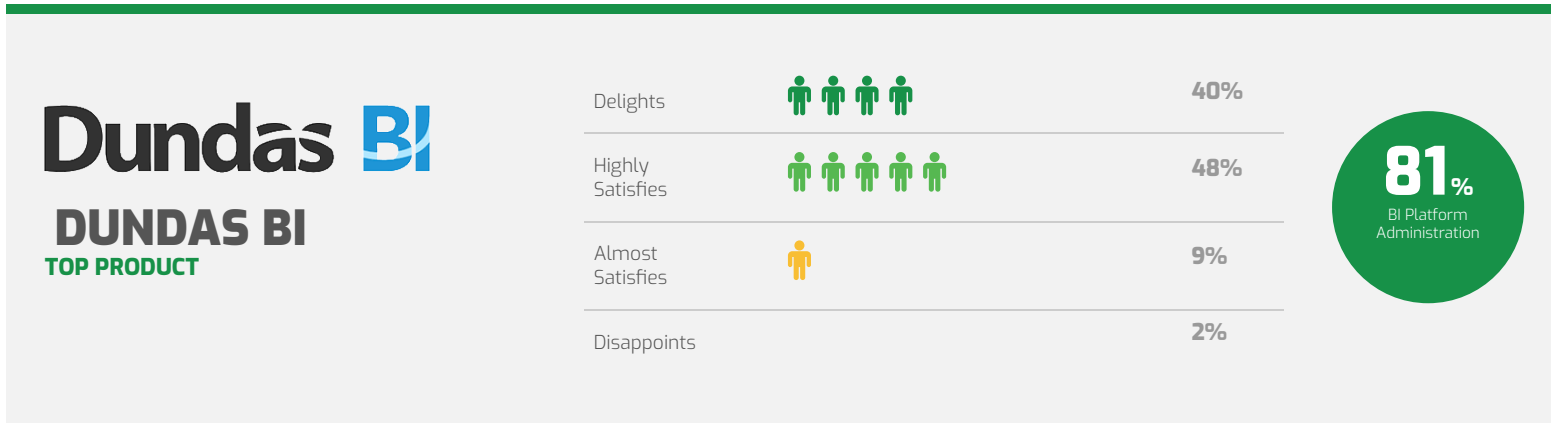
Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

BI Platform Administration

Mandatory Feature

Centralized console to manage BI portal administration. Management metrics and reports to provide insight into usage, resource utilization, security, and other activities.



2	IBM Cognos Platform	10 icons	79%	52 REVIEWS
3	MicroStrategy	10 icons	78%	29 REVIEWS
4	board Board	10 icons	78%	58 REVIEWS
5	Domo	10 icons	78%	57 REVIEWS
6	Tableau	10 icons	77%	148 REVIEWS
7	SAS BI	10 icons	77%	37 REVIEWS
8	Oracle BI Solutions	10 icons	76%	72 REVIEWS
9	Microsoft Power BI	10 icons	76%	193 REVIEWS
10	Yellowfin	10 icons	75%	36 REVIEWS
11	Sisense	10 icons	73%	53 REVIEWS
12	Qlik Sense	10 icons	72%	71 REVIEWS
13	SAP BI	10 icons	72%	81 REVIEWS
14	TIBCO Business Intelligence	10 icons	72%	31 REVIEWS
CATEGORY AVERAGE 76%				
--	Looker Looker	10 icons	82%	19 REVIEWS
--	Pentaho	10 icons	67%	19 REVIEWS

--	Information Builders WebFOCUS	10 icons	72%	13 REVIEWS
--	Logi Analytics	10 icons	72%	10 REVIEWS
--	Upsight Analytics	10 icons	87%	9 REVIEWS
--	IBM Watson Analytics	10 icons	82%	9 REVIEWS
--	McKesson Performance Analytics	10 icons	78%	9 REVIEWS
--	Adaptive Insights Adaptive Suite	10 icons	74%	7 REVIEWS
--	Birst BI Platform	10 icons	72%	7 REVIEWS
--	OpenText Analytics	10 icons	97%	6 REVIEWS

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

BI Security

Mandatory Feature

Includes data access control and classification, entitlement standards, data transmission, and data storage restrictions.

IBM Analytics Business Intelligence

IBM COGNOS PLATFORM

TOP PRODUCT

Delights		46%
Highly Satisfies		39%
Almost Satisfies		15%
Disappoints		--

83%
BI Security

2	Domo		82%	57 REVIEWS
3	Dundas BI		82%	64 REVIEWS
4	SAS BI		80%	37 REVIEWS
5	Yellowfin		79%	36 REVIEWS
6	Oracle BI Solutions		79%	72 REVIEWS
7	board Board		79%	58 REVIEWS
8	Tableau		78%	148 REVIEWS
9	Sisense		76%	53 REVIEWS
10	Microsoft Power BI		76%	193 REVIEWS
11	SAP BI		75%	81 REVIEWS
12	TIBCO Business Intelligence		73%	31 REVIEWS
13	MicroStrategy		73%	29 REVIEWS
14	Qlik Sense		70%	71 REVIEWS

CATEGORY AVERAGE 77%

--	Looker		79%	19 REVIEWS
--	Pentaho		82%	19 REVIEWS

--	Information Builders WebFOCUS		68%	13 REVIEWS
--	Logi Analytics		85%	10 REVIEWS
--	Upsight Analytics		89%	9 REVIEWS
--	IBM Watson Analytics		81%	9 REVIEWS
--	McKesson Performance Analytics		72%	9 REVIEWS
--	Adaptive Insights Adaptive Suite		79%	7 REVIEWS
--	Birst BI Platform		74%	7 REVIEWS
--	OpenText Analytics		79%	6 REVIEWS

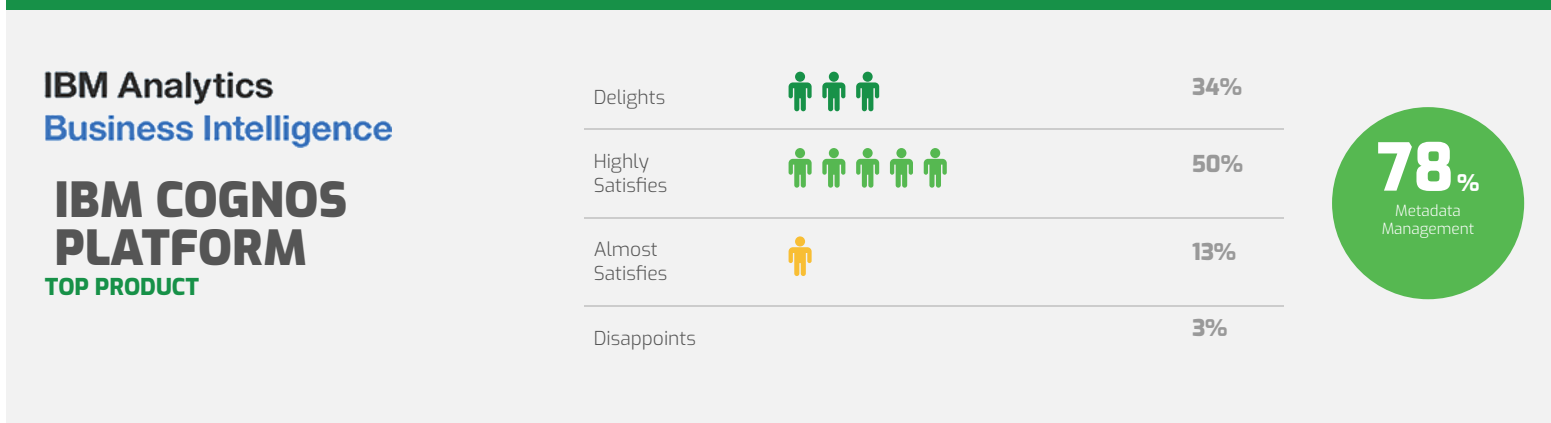
Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Metadata Management

Mandatory Feature

A metadata layer makes reporting easy and eliminates the need for coding and SQL, allowing users and report writers to see and access information in simple business language.



2	Board		78%	58 REVIEWS
3	Yellowfin		76%	36 REVIEWS
4	TIBCO Business Intelligence		76%	31 REVIEWS
5	Tableau		76%	148 REVIEWS
6	SAS BI		75%	37 REVIEWS
7	Oracle BI Solutions		75%	72 REVIEWS
8	Microsoft Power BI		74%	193 REVIEWS
9	Domo		73%	57 REVIEWS
10	MicroStrategy		73%	29 REVIEWS
11	Sisense		72%	53 REVIEWS
12	Qlik Sense		71%	71 REVIEWS
13	Dundas BI		68%	64 REVIEWS
14	SAP BI		67%	81 REVIEWS

CATEGORY AVERAGE 74%

--	Looker		77%	19 REVIEWS
--	Pentaho		67%	19 REVIEWS

--	Information Builders WebFOCUS		76%	13 REVIEWS
--	Logi Analytics		78%	10 REVIEWS
--	Upsight Analytics		95%	9 REVIEWS
--	IBM Watson Analytics		77%	9 REVIEWS
--	McKesson Performance Analytics		61%	9 REVIEWS
--	Adaptive Insights Adaptive Suite		75%	7 REVIEWS
--	Birst BI Platform		70%	7 REVIEWS
--	OpenText Analytics		89%	6 REVIEWS


Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.




Personalized Executive Dashboards

Mandatory Feature

Displays actionable key performance indicators (KPIs) for corporate officers.





























DUNDAS BI
TOP PRODUCT





Delights		46%
Highly Satisfies		46%
Almost Satisfies		8%
Disappoints		--

















84%

Personalized Executive Dashboards

2	 Board		82%	58 REVIEWS
3	 Tableau		82%	148 REVIEWS
4	 TIBCO Business Intelligence		80%	31 REVIEWS
5	 Domo		80%	57 REVIEWS
6	 Microsoft Power BI		78%	193 REVIEWS
7	 Qlik Sense		77%	71 REVIEWS
8	 IBM Cognos Platform		77%	52 REVIEWS
9	 Sisense		77%	53 REVIEWS
10	 Oracle BI Solutions		76%	72 REVIEWS
11	 MicroStrategy		76%	29 REVIEWS
12	 Yellowfin		74%	36 REVIEWS
13	 SAS BI		73%	37 REVIEWS
14	 SAP BI		63%	81 REVIEWS

CATEGORY AVERAGE 78%

--	 Looker		83%	19 REVIEWS
--	 Pentaho		86%	19 REVIEWS

--	 Information Builders WebFOCUS		77%	13 REVIEWS
--	 Logi Analytics		94%	10 REVIEWS
--	 Upsight Analytics		92%	9 REVIEWS
--	 IBM Watson Analytics		75%	9 REVIEWS
--	 McKesson Performance Analytics		69%	9 REVIEWS
--	 Adaptive Insights Adaptive Suite		80%	7 REVIEWS
--	 Birst BI Platform		69%	7 REVIEWS
--	 OpenText Analytics		97%	6 REVIEWS


Product Feature Satisfaction




This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Self Service and Ad Hoc Capabilities











Mandatory Feature

Selected user groups are able to interact with BI data, slice and dice, and find answers on their own.













Delights		41%
Highly Satisfies		28%
Almost Satisfies		31%
Disappoints	--	--

78%
Self Service and Ad Hoc Capabilities

2	board Board		77%	58 REVIEWS
3	Tableau		77%	148 REVIEWS
4	Domo		77%	57 REVIEWS
5	SAS BI		77%	37 REVIEWS
6	Dundas BI		76%	64 REVIEWS
7	IBM Cognos Platform		75%	52 REVIEWS
8	Microsoft Power BI		74%	193 REVIEWS
9	Oracle BI Solutions		74%	72 REVIEWS
10	Qlik Sense		73%	71 REVIEWS
11	Sisense		72%	53 REVIEWS
12	Yellowfin		72%	36 REVIEWS
13	MicroStrategy		70%	29 REVIEWS
14	SAP BI		68%	81 REVIEWS

CATEGORY AVERAGE 75%

--	Looker		80%	19 REVIEWS
--	Pentaho		91%	19 REVIEWS

--	Information Builders WebFOCUS		71%	13 REVIEWS
--	Logi Analytics		84%	10 REVIEWS
--	Upsight Analytics		81%	9 REVIEWS
--	IBM Watson Analytics		90%	9 REVIEWS
--	McKesson Performance Analytics		69%	9 REVIEWS
--	Adaptive Insights Adaptive Suite		74%	7 REVIEWS
--	Birst BI Platform		79%	7 REVIEWS
--	OpenText Analytics		90%	6 REVIEWS

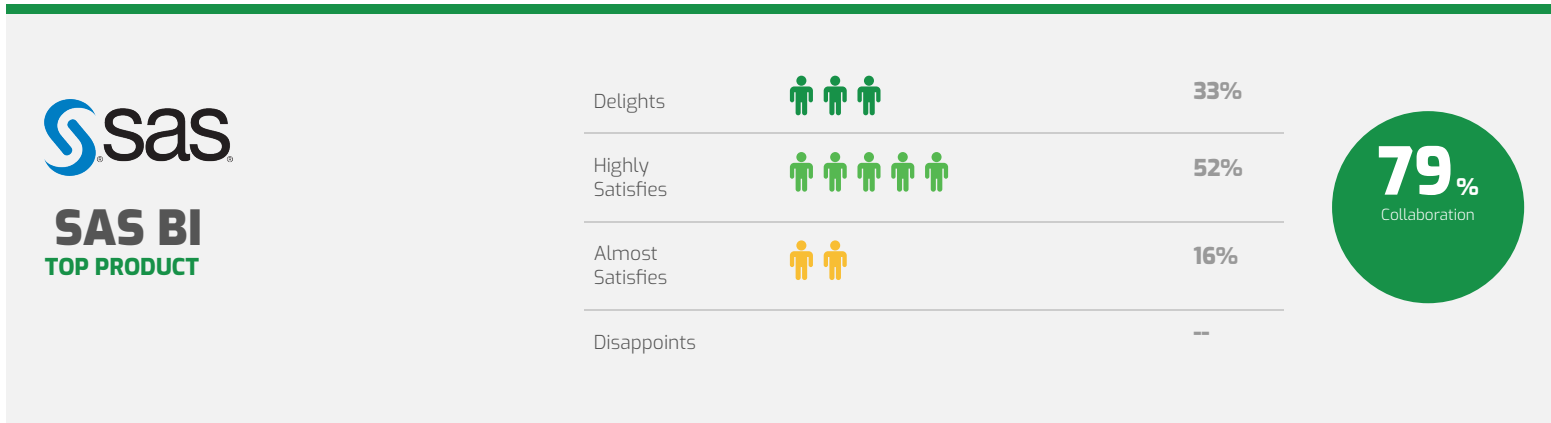
Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Collaboration

Standard Feature

Includes ability to view, share and direct work between co-workers in real or near real-time.



2	Domo		79%	57 REVIEWS
3	Qlik Sense		79%	71 REVIEWS
4	Board		77%	58 REVIEWS
5	IBM Cognos Platform		76%	52 REVIEWS
6	Tableau		75%	148 REVIEWS
7	Microsoft Power BI		74%	193 REVIEWS
8	TIBCO Business Intelligence		74%	31 REVIEWS
9	Oracle BI Solutions		73%	72 REVIEWS
10	Sisense		72%	53 REVIEWS
11	Yellowfin		71%	36 REVIEWS
12	Dundas BI		71%	64 REVIEWS
13	MicroStrategy		70%	29 REVIEWS
14	SAP BI		62%	81 REVIEWS

CATEGORY AVERAGE 74%

--	Looker		79%	19 REVIEWS
--	Pentaho		80%	19 REVIEWS

--	Information Builders WebFOCUS		73%	13 REVIEWS
--	Logi Analytics		69%	10 REVIEWS
--	Upsight Analytics		84%	9 REVIEWS
--	IBM Watson Analytics		70%	9 REVIEWS
--	McKesson Performance Analytics		72%	9 REVIEWS
--	Adaptive Insights Adaptive Suite		89%	7 REVIEWS
--	Birst BI Platform		62%	7 REVIEWS
--	OpenText Analytics		81%	6 REVIEWS

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.




Data Integration and ETL

Standard Feature



























Integration of data from multiple sources, merging systems and applications for a unified view of a company's data assets. Includes data warehousing and Extract-Transform-Load.







TIBCO BUSINESS INTELLIGENCE
TOP PRODUCT

















Delights		45%
Highly Satisfies		42%
Almost Satisfies		4%
Disappoints		8%

79%
Data Integration and ETL

2	 Tableau		78%	148 REVIEWS
3	 Microsoft Power BI		78%	193 REVIEWS
4	 Domo		78%	57 REVIEWS
5	 IBM Cognos Platform		78%	52 REVIEWS
6	 SAS BI		76%	37 REVIEWS
7	 board Board		76%	58 REVIEWS
8	 Yellowfin		75%	36 REVIEWS
9	 Qlik Sense		74%	71 REVIEWS
10	 Sisense		74%	53 REVIEWS
11	 MicroStrategy		73%	29 REVIEWS
12	 Oracle BI Solutions		72%	72 REVIEWS
13	 Dundas BI		71%	64 REVIEWS
14	 SAP BI		71%	81 REVIEWS

CATEGORY AVERAGE 76%

--	 Looker		81%	19 REVIEWS
--	 Pentaho		77%	19 REVIEWS

--	 Information Builders WebFOCUS		81%	13 REVIEWS
--	 Logi Analytics		78%	10 REVIEWS
--	 Upsight Analytics		92%	9 REVIEWS
--	 IBM Watson Analytics		83%	9 REVIEWS
--	 McKesson Performance Analytics		72%	9 REVIEWS
--	 Adaptive Insights Adaptive Suite		76%	7 REVIEWS
--	 Birst BI Platform		67%	7 REVIEWS
--	 OpenText Analytics		81%	6 REVIEWS

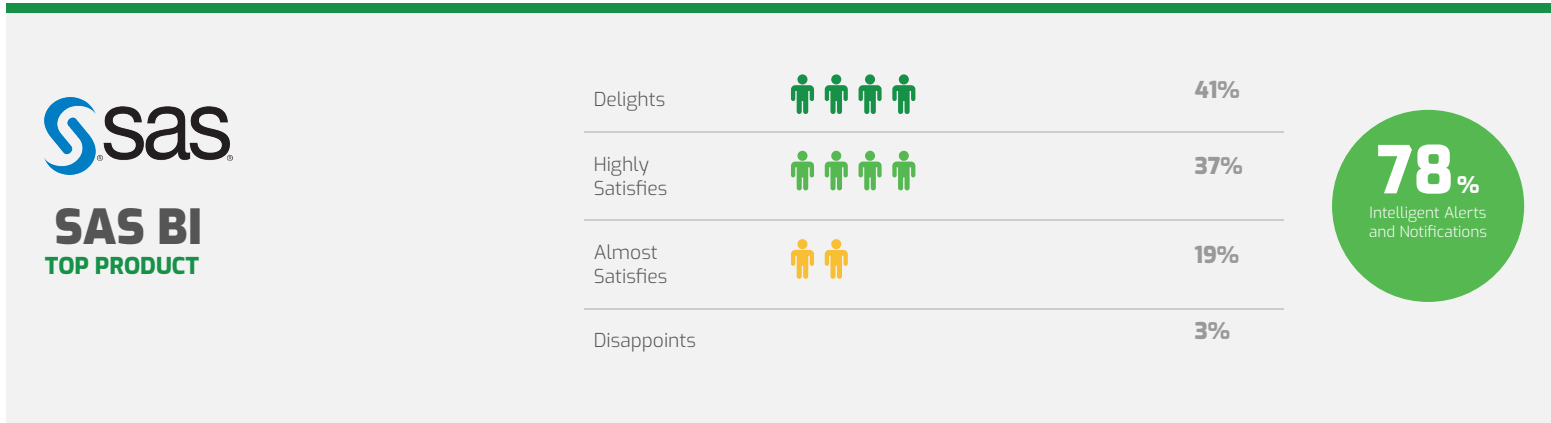
Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Intelligent Alerts and Notifications

Standard Feature

Ability to create, manage, send and receive notifications, enhancing efficiency and productivity.



2	Domo		77%	57 REVIEWS
3	Oracle BI Solutions		76%	72 REVIEWS
4	Tableau		76%	148 REVIEWS
5	Qlik Sense		75%	71 REVIEWS
6	IBM Cognos Platform		75%	52 REVIEWS
7	Microsoft Power BI		74%	193 REVIEWS
8	Sisense		73%	53 REVIEWS
9	Yellowfin		73%	36 REVIEWS
10	TIBCO Business Intelligence		72%	31 REVIEWS
11	Dundas BI		72%	64 REVIEWS
12	board Board		71%	58 REVIEWS
13	MicroStrategy		71%	29 REVIEWS
14	SAP BI		62%	81 REVIEWS

CATEGORY AVERAGE 74%

--	Looker		80%	19 REVIEWS
--	Pentaho		78%	19 REVIEWS

--	Information Builders WebFOCUS		70%	13 REVIEWS
--	Logi Analytics		85%	10 REVIEWS
--	Upsight Analytics		78%	9 REVIEWS
--	IBM Watson Analytics		73%	9 REVIEWS
--	McKesson Performance Analytics		72%	9 REVIEWS
--	Adaptive Insights Adaptive Suite		87%	7 REVIEWS
--	Birst BI Platform		75%	7 REVIEWS
--	OpenText Analytics		86%	6 REVIEWS

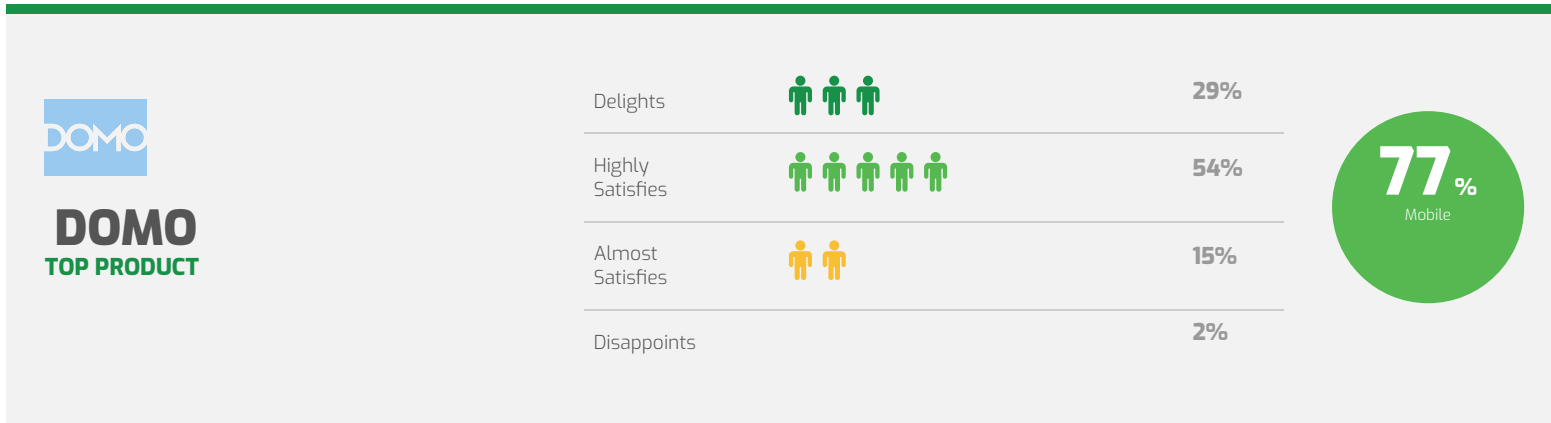
Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Mobile

Standard Feature

Ability to support multiple devices, OSes and platforms using mobile optimized, HTML-based web access and/or native applications.



2	Microsoft Power BI	75%	193 REVIEWS
3	Yellowfin	75%	36 REVIEWS
4	board Board	73%	58 REVIEWS
5	IBM Cognos Platform	72%	52 REVIEWS
6	Tableau	72%	148 REVIEWS
7	Qlik Sense	71%	71 REVIEWS
8	Oracle BI Solutions	71%	72 REVIEWS
9	SAS BI	71%	37 REVIEWS
10	Dundas BI	69%	64 REVIEWS
11	Sisense	68%	53 REVIEWS
12	TIBCO Business Intelligence	67%	31 REVIEWS
13	MicroStrategy	66%	29 REVIEWS
14	SAP BI	58%	81 REVIEWS

CATEGORY AVERAGE 73%

--	Looker Looker	73%	19 REVIEWS
--	Pentaho	65%	19 REVIEWS

--	Information Builders WebFOCUS	62%	13 REVIEWS
--	Logi Analytics	75%	10 REVIEWS
--	Upsight Analytics	83%	9 REVIEWS
--	IBM Watson Analytics	75%	9 REVIEWS
--	McKesson Performance Analytics	61%	9 REVIEWS
--	Adaptive Insights Adaptive Suite	72%	7 REVIEWS
--	Birst BI Platform	89%	7 REVIEWS
--	OpenText Analytics	66%	6 REVIEWS


Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.




Operational Reporting Capabilities

Standard Feature



























Real-time detailed reporting to support operational business processes.







TIBCO BUSINESS INTELLIGENCE
TOP PRODUCT

















Delights		47%
Highly Satisfies		38%
Almost Satisfies		15%
Disappoints		--

83%
Operational Reporting Capabilities

2	 Tableau		82%	148 REVIEWS
3	 Dundas BI		81%	64 REVIEWS
4	 SAS BI		81%	37 REVIEWS
5	 IBM Cognos Platform		79%	52 REVIEWS
6	 Domo		79%	57 REVIEWS
7	 board Board		79%	58 REVIEWS
8	 Microsoft Power BI		78%	193 REVIEWS
9	 MicroStrategy		78%	29 REVIEWS
10	 Sisense		78%	53 REVIEWS
11	 Qlik Sense		77%	71 REVIEWS
12	 Oracle BI Solutions		77%	72 REVIEWS
13	 SAP BI		77%	81 REVIEWS
14	 Yellowfin		76%	36 REVIEWS

CATEGORY AVERAGE 79%

--	 Looker		78%	19 REVIEWS
--	 Pentaho		77%	19 REVIEWS

--	 Information Builders WebFOCUS		66%	13 REVIEWS
--	 Logi Analytics		87%	10 REVIEWS
--	 Upsight Analytics		78%	9 REVIEWS
--	 IBM Watson Analytics		83%	9 REVIEWS
--	 McKesson Performance Analytics		75%	9 REVIEWS
--	 Adaptive Insights Adaptive Suite		76%	7 REVIEWS
--	 Birst BI Platform		82%	7 REVIEWS
--	 OpenText Analytics		89%	6 REVIEWS

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Predictive and What If Analysis

Standard Feature

The ability to accurately identify future outcomes using data, statistical algorithms, and machine learning.

Delights		46%
Highly Satisfies		42%
Almost Satisfies		12%
Disappoints		--

83%
Predictive and What If Analysis

2	SAS BI		82%	37 REVIEWS
3	Domo		77%	57 REVIEWS
4	Tableau		77%	148 REVIEWS
5	board Board		77%	58 REVIEWS
6	IBM Cognos Platform		76%	52 REVIEWS
7	Oracle BI Solutions		75%	72 REVIEWS
8	Yellowfin		75%	36 REVIEWS
9	Qlik Sense		74%	71 REVIEWS
10	Microsoft Power BI		74%	193 REVIEWS
11	Sisense		73%	53 REVIEWS
12	MicroStrategy		73%	29 REVIEWS
13	Dundas BI		66%	64 REVIEWS
14	SAP BI		61%	81 REVIEWS

CATEGORY AVERAGE 75%

--	Looker		69%	19 REVIEWS
--	Pentaho		79%	19 REVIEWS

--	Information Builders WebFOCUS		70%	13 REVIEWS
--	Logi Analytics		85%	10 REVIEWS
--	Upsight Analytics		94%	9 REVIEWS
--	IBM Watson Analytics		80%	9 REVIEWS
--	McKesson Performance Analytics		63%	9 REVIEWS
--	Adaptive Insights Adaptive Suite		80%	7 REVIEWS
--	Birst BI Platform		70%	7 REVIEWS
--	OpenText Analytics		97%	6 REVIEWS