



DPR Construction Optimizes Operational Processes and Unlocks Business Value with CMiC's Leading Construction ERP



Founded in 1990, DPR Construction (DPR) is steeped in tradition but focused on the future. As a general contractor and construction management firm, DPR specializes in technically complex and sustainable projects for the advanced technology/mission-critical, life sciences, healthcare, higher education, and commercial office markets.

The company serves customers nationally and internationally through regional offices around the country. Headquartered in Redwood City, California, DPR has nearly 30 office locations throughout the U.S., international offices in Seoul, South Korea, Singapore, and several in Europe.

With a focus on sustainability, DPR has constructed several net-zero energy projects and has been

recognized for their environmental and economic leadership.

An employee-owned company, DPR has approximately 8,000 professional staff and craftworkers. The firm is consistently ranked among the top 50 general contractors in the United States.

Living by the mantra, “We exist to build great things,” DPR’s core values include integrity, enjoyment, uniqueness, and ever forward. This purpose and these values drive the day-to-day business operations of this internationally renowned builder. Over the years, DPR has been featured in Inc. Magazine, Fast Company magazine and the book “Mavericks at Work: Why the Most Original Minds in Business Win.”

How Implementing CMiC's Leading ERP Helped Leaders at DPR Address Key Business Challenges

As DPR's operations grew over the years, on top of the growing complexity of the projects they took on, their leaders found themselves having to take stock of their business and reevaluate their technology stack. Following this, they embarked upon a construction management software selection journey, and after much deliberation, they selected CMiC.

The reasons behind this decision were as follows:

1. Industry-Specific Functionality: DPR was looking for an ERP that was specific to the construction industry. They knew that implementation of any ERP was a large undertaking but having a partner that was so well integrated into the construction industry helped overcome this challenge. DPR's goal is to create a consistent disciplined project execution approach which yields repeatable results and CMiC plays a role in realizing that goal.

2. Breadth and Depth of Product Offerings: From Financials to Project Controls, DPR realized a comprehensive offering like CMiC could be the one-stop shop required to help them meet their ERP technology needs.

3. Need for a Single Source of Truth: Having access to an ERP built on a [Single Database Platform™](#) was key to the growth and success that DPR has experienced over the years.



4. Robust Integrations: With so much technology software on the market and being used by construction firms, the breadth of complementary technologies that CMiC offered through their integration partners helped strengthen DPR's technology hub.

According to Steve Brooks, ERP Product Manager at DPR Construction, what stood out with CMiC's product offering was the fact that it has "great value and is customized to the industry. It's a single source of truth for key things – from your database to your employees to job costs etc." He sums it up best, "if you were to look at a hub and spoke kind of thing, CMiC would be the hub".



Key CMiC Applications Incorporated into DPR Construction's Technology Stack

Executives at DPR understand that CMiC is the undisputed provider of unified, integrated, and innovative software solutions which are purpose-built for the construction industry, and CMiC's suite of solutions is designed to drive integrated project delivery, optimize workflows, and heighten office-to-field communications.

Over the years, DPR has implemented many CMiC applications, including:

- [CMiC Financials](#), which enforce rules and achieves compliance with fiscal best practices and project specifications. Within this application suite, specific applications they use are: [Construction Accounting](#) and [Human Capital Management](#).
- [Project Controls](#), which allows users to effectively monitor project budgets, including time, expenses, suppliers, and costs.

- [Enterprise Content Management](#), which allows all content to be moved into and out of emails, storage devices and into the CMiC platform, all organized and easily accessible for future retrieval and use.

Additionally, integrations were key to the collaboration and DPR's successful use of CMiC. To date, CMiC has integrated the following technologies to address DPR's ever-changing needs and growth: DocuSign, Textura, Kofax/OCR, Comdata, Bluebeam, PPSDFKIT, and Microsoft Integration Package.

To best align with their technology infrastructure and overall business strategy, DPR deployed the on-premise model.



Key Wins: Improved Project Controls Processes, Optimized Financial Reporting and Heightened Collaboration

With the successful implementation of CMiC's ERP in 1999, the construction firm has reaped many business benefits over the years. This includes:

- **Enhanced integration and operational efficiency** facilitated by the use of a fully integrated construction management ERP.
- **Improved project controls** processes and project delivery, driven by process automation and streamlined workflows.
- **Optimized accounting processes** and the delivery of accurate financial reporting.
- **Accelerated payroll and invoice processing** times.
- **Increased collaboration** between back-office and field teams.

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Marking a Quarter Century of Partnership and Collaboration

With DPR being a long-time customer of CMiC, Brooks reinforced that CMiC has “stayed current over the years and that has allowed DPR to also stay current with construction industry and technology trends.” He also mentioned the stability of CMiC and the focus on their customer relationships. He said,

“*The people are wonderful and that must be emphasized. They really care about their client partners and make an effort — just great people to work with.*”



With so many technology solutions available on the market today, DPR Construction originally selected CMiC 25 years ago and continues to partner with them because of flexibility, customizability, and value. As Brooks states, “CMiC is already designed for the construction industry and our business has benefited from that.”

DPR is committed to work with CMiC and the construction Industry to promote the use of technology for project planning and execution. From dashboards to APIs, DPR is excited about their continued partnership with CMiC. A partnership a quarter century in the making with many more years to come.

For more information on CMiC's next generation construction ERP, please click [here](#).

