



# Yamaha Corporation of America Improves Overall Business Results with UKG Pro

The Yamaha Corporation of America (YCA) offers a full line of musical instruments and audio/visual products to the U.S. market. YCA is a wholly owned subsidiary of Yamaha Corporation, Japan and is the company's largest of its global subsidiary companies. With hundreds of employees across the U.S., the company promotes its products to dealerships, works with concert organizers, and delivers its products to many of the world's best-known musicians.

Employees: 500  
Industry: Manufacturing and Retail

## Top Challenge

Yamaha Corporation of America had been using a payroll service bureau with limited talent and benefits management capabilities. The company began looking for an HCM solution with end-to-end HR functionality that would allow for a more holistic analysis of workforce trends.

## Solutions

Easy-to-use, intuitive interface, has encouraged companywide adoption of the new solution.

After rolling out UKG Pro, Yamaha saw significant benefits and increased efficiency—including improved accuracy of reports and substantial time saved across the HR department.

## Results

The HR team is now focusing its energy on new value-added projects that are contributing to Yamaha's core business.

Using UKG Pro has helped improve HR's reputation in the company.



## Key Benefits

- Transformed HR into a strategic resource that facilitates better business decisions
- Delivered end-to-end HCM functionality through easy-to-manage interface
- Provided quick deployment of new technology

“To help us grow our business, we wanted to offer services to our dealerships that set Yamaha apart from others in our industry. With the UKG Pro solution, the HR team is now contributing to the company's competitive position and supporting our revenue generators.”

Tracy Bargielski, General Manager of Human Resources

## Solutions

After choosing UKG Pro, formerly UltiPro, in June 2009, Yamaha Corporation of America has effectively streamlined its HR operations, and the HR team is now focused on strategic HR initiatives that support business growth.

“Pro is easy to use and helps us manage the entire employee life cycle, and we can report on almost anything we need,” said Tracy Bargielski, general manager of human resources for Yamaha Corporation of America. “Plus UKG [formerly Ultimate Software] has the customer service to fully support and back up Pro. The selection of Pro was truly a no-brainer.”

Yamaha was also impressed with Pro’s quick rollout. “Our deployment of Pro was unbelievable,” said Bargielski.

“The UKG team made sure we understood everything that was happening, provided 24-7 availability, offered solutions for best practices, and even recommended ways to save money. Our payroll manager, who has been with us for more than 20 years, was unsure about the transition, and even she couldn’t believe how simple the deployment was.”

As Bargielski evaluated a range of HCM systems, one of the key differentiators that set UKG Pro apart was its easy-to-use, intuitive interface, which has encouraged companywide adoption of the new solution.

“We don’t have to be systems-savvy to use Pro, whether our end-user is an HR associate, manager, or employee. Even setting up the solution was very straightforward. Compared to the service bureau, Pro’s usability and flexibility are like night and day.”

“The selection of UKG Pro was truly a no-brainer.”

**Tracy Bargielski, General Manager of Human Resources**

## Results

After rolling out Pro, Yamaha Corporation of America immediately saw significant benefits and increased efficiency—including improved accuracy of reports and substantial time saved across the HR department. The HR team is now focusing its energy on new value-added projects that are contributing to Yamaha’s core business.

For example, because of the time savings with Pro, Bargielski’s team is collaborating with the company’s dealerships in order to help these locations more effectively recruit, motivate, and retain employees.

“To help us grow our business, we wanted to offer services to our dealerships that set Yamaha apart from others in our industry. With Pro, the HR team is now contributing to the company’s competitive position and supporting our revenue generators,” said Bargielski.

“The solution is helping us align our processes with the strategic goals of the company, providing us with so many ways to save time, and helping us impact the bottom line of our business.”

Bargielski believes Pro also has made her a more valued business partner with a seat at the executive table.

“Using Pro has helped improve HR’s reputation in our company. Employees and managers see us more as a partner and a resource, which is very important, as opposed to just a processing center,” said Bargielski.

“Our workforce can see the information that we have and how we can use these advantages to help them make better business decisions. The response to Pro from our executives has been very positive.”