

# Rivo Case Study



## The Client

Rivo established itself since 2003 as a software solutions vendor providing safety, security and sustainability solutions using a Cloud application that could be accessed by any employee in any location.

## The Challenge

The Rivo Platform had an ageing reporting solution that was completely customised through software engineering for all clients needs. This setup was inefficient in terms of time to market of new reports, performing poorly in terms of speed of reporting and lacking the analytical power required to build up complex KPIs and report them. Rivo wanted to replace this with a well integrated and flexible solution; from fine grained data level security, data loading automation and report delivery point of view – analytical and reporting framework.

## The Solution

icCube was found as an ideal fit in the Cloud based infrastructure of Rivo and the completely OEM ready philosophy of the icCube suite allowing quickly to reach the level of integration necessary for successful delivery of complex customer requirements in a totally transparent user experience.

## The Result

*"In less than a quarter we moved from difficult to implement reporting with limited capabilities to an open environment allowing delivery of very high complexity analytical needs supporting our positioning at the fore of the analytical risk space. So far we have delivered a range of capabilities such as financial KPI reporting for Puma Energy and Safety Risk Reporting for DS Smith. We're incredibly excited about this as it offers our customers all the analytical capability they need to drive fast and smart decisions from their data in Rivo" said James Jameson – Head of Product Strategy at Rivo*

*"We additionally really enjoyed the dedication of the icCube team in delivering PDF Printing and many new Pivot Table features needed by our customers" added Johan Meintjes – Head of Technical Services at Rivo"*

